Reply to: Sharon Lister

Tel No: 01953 424455

1<sup>st</sup> July 2019

Dear Member of Public.

## Freedom of Information Request FOI/OPCCN/171

I am writing in connection with your email dated 31<sup>st</sup> May 2019, in which you requested the following information:

"Please can you provide me with the following information:

Temporary agency labour spend in the last 12 months for administration and clerical staff?

Temporary agency labour spend in the last 12 months for ancillary staff such as cleaners, porters, catering staff etc?

Which agencies you used in the last 12 months?

Do you have a bank?

Do you have PSL's, a master vendor or a neutral vendor contract in place?"

I have reviewed our records and I can advise the following:

1. Temporary agency labour spend in the last 12 months for administration and clerical staff?

Response: No information is held in the Office of the Police and Crime Commissioner for Norfolk.

2. Temporary agency labour spend in the last 12 months for ancillary staff such as cleaners, porters, catering staff etc?

Response: No information is held in the Office of the Police and Crime Commissioner for Norfolk.

3. Which agencies you used in the last 12 months?

## Response: No information is held in the Office of the Police and Crime Commissioner for Norfolk.

4. Do you have a bank?

Response: Yes.

5. Do you have PSL's, a master vendor or a neutral vendor contract in place?

Response: No.

Yours sincerely

S. Lister
Sharon Lister
Director of Performance and Scrutiny
Office of the Police and Crime Commissioner for Norfolk

## Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write, in the first instance, to:

Mark Stokes
Chief Executive
Office of the Police and Crime Commissioner for Norfolk
Building 8
Jubilee House
Falconers Chase
Wymondham
Norfolk
NR18 0WW

Telephone: 01953 424455

Fax: 01953 424462

Email: opccn@norfolk.pnn.police.uk

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Office recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at <a href="https://www.ico.gov.uk">www.ico.gov.uk</a>