



OFFICE OF THE POLICE & CRIME COMMISSIONER FOR NORFOLK

Reply to: Sharon Lister

Tel No: 01953 424455

15th February 2019

Dear Member of Public,

Freedom of Information Request FOI/OPCCN/167

I am writing in connection with your email dated 23rd January 2019 in which you requested the following information:

“Please can you supply the following:

1) Do you currently have a contract in place with an external provider for the provision of communication support? Communication support is defined as media management, public relations, social media, internal communication, employing engagement and marketing.

2) What date is the contact due to expire/be up for renewal?

3) Who currently holds this contract (if any)?

4) What was the value of the last communication support contract awarded and what was this for?

3) Is there a provision within your office to have ad-hoc communication specialists work with you, for example on a particular project.

5) When, if ever was a communication review carried out by an external body i.e. communication company, consultant etc. A communication review looks at output, structure, expenditure and impact.”

I have reviewed our records and I can advise that no information is held by the OPCCN.

Yours sincerely

S. Lister

Sharon Lister

Director of Performance and Scrutiny

Office of the Police and Crime Commissioner for Norfolk

Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write, in the first instance, to:

Mark Stokes
Chief Executive
Office of the Police and Crime Commissioner for Norfolk
Building 8
Jubilee House
Falconers Chase
Wymondham
Norfolk
NR18 0WW

Telephone: 01953 424455
Fax: 01953 424462
Email: opccn@norfolk.pnn.police.uk

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Office recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at www.ico.gov.uk