



OFFICE OF THE POLICE & CRIME COMMISSIONER FOR NORFOLK

ORIGINATOR: Stephanie Stearman

DECISION NO. 2019/15

REASON FOR SUBMISSION: For Decision

SUBMITTED TO: Lorne Green, The Police and Crime Commissioner for Norfolk

SUBJECT: PANDORA PROJECT – KINGS LYNN

SUMMARY:

The Police and Crime Commissioner can commission services that:

- 1) Secure or contribute to securing, crime and disorder in Norfolk
- 2) Are intended to help/support victims or witnesses of (including family or those affected) crime.

This decision notice recommends that the PPC approves a grant variation for 12 months to the value of £85,000 to support victims of domestic abuse in the West of the County.

RECOMMENDATION: It is recommended that the PCC for Norfolk support the allocation of funding to the Pandora Project to deliver domestic abuse support services across West Norfolk.

OUTCOME/APPROVAL BY: PCC

The recommendations as outlined above are approved.

Signature

Date 04/03/19

DETAIL OF THE SUBMISSION

1. OBJECTIVE:

- 1.1 In the PCC's Police and Crime Plan 2016 he had identified supporting victims and reducing vulnerability as one of his seven strategic aims. Work has been ongoing to support this strategic aim and ensure that provision is of high quality services are available to victims of domestic abuse.
- 1.2 The Pandora Project is an independent charity based in West Norfolk. Established in September 2014 it continues to receive an increasing number of domestic abuse related referrals. The provision of service is aimed at victims/survivors of domestic abuse including children and young people that are not considered high risk, which is limited within the West of the County. The extension of current service provision in the short term is considered essential
- 1.3 The nature of this specialist support, available following referral from other agencies including General Practitioners, Children's Services, other acute service providers or by self-referral is an essential intervention for those vulnerable victims who have taken the step to disclose domestic abuse.
- 1.4 The Norfolk Police and Crime Commissioner has been providing funding from the OPCCN Commissioning Budget to the Pandora Project, for the delivery of domestic abuse services since 2016.
- 1.5 Having been delivering service to those victims of domestic abuse who are able to seek help to cope and recover, and who are not judged to be at a high risk of harm, the Pandora Project extended its support to the children of those affected by abuse and also those who may be experiencing abusive teenage relationships.
- 1.6 The proposed Grant Variation will contribute to the Police and Crime Plan by funding cores service costs to support the provision of specialist support to victims of domestic violence and abuse.
- 1.7 The service will operate across West Norfolk by a team of specially trained staff and volunteers who will provide support to adults and supported by employed staff. The child and young person's services will be provided by a specially trained worker employed by the Pandora Project.
- 1.8 A copy of the Grant Variation for the Pandora Project, providing intended outputs, outcomes and activities is attached with this document.

2. BACKGROUND:

- 2.1 The Police and Crime Commissioner of Norfolk receives devolved funding from the Ministry of Justice for the commissioning of Victim's Support Services (including restorative justice services)
- 2.2 Under a Grant Agreement between the Secretary of State for Justice the Police and Crime Commissioner for Norfolk, Grant Funding is to provide 'support services' which have the purpose of helping victims of crime or, as the case may be, family members, cope with the impacts of crime and as far as possible, recover from the harm they have experienced.

2.3 The Grant Agreement is paid to the Police and Crime Commissioner of Norfolk in exercise of the power conferred by the Secretary of State for Norfolk by Section 56 of the Domestic Violence, Crime and Victims Act 2004.

3. AREAS FOR CONSIDERATION:

3.1 As a service operation in operating specialist domestic abuse support services to adults, children and young people in the West of the County, the Pandora Project is required to:

- Provide advice and support to not less than 225 adults and children, per annum, aged 6 to 18 years who have experienced domestic abuse, and/or inappropriate relationships.
- Delivery of the 'Escape the Trap' 8 week programmes for Children and young persons aged 13 to 16 years.
- Delivery of one to one support and advice to children and young persons aged 6 to 18 years.
- Delivery of Freedom Program to adult survivors of domestic abuse
- Delivery of one to support for adult survivors of domestic abuse
- Arrangement and delivery of annual West Norfolk domestic abuse networking event
- Delivery of domestic abuse training and awareness to other agency staff operating in West Norfolk
- Performance reports provided quarterly to OPCCN for duration of this grant. (Outcomes data to be presented using a recognised presentation tool)
- Funding bids to external funders to achieve long term sustainability
- Quantify and advise Special needs profile, i.e. alcohol related, child protection issues, childhood abuse etc.
- Quantify Gender and Sexual Orientation
- Make provision to report against the delivery outcome framework as laid out by the Ministry of Justice
- Demonstrate outcome measurements as laid out in the Grant Variation

4. OTHER OPTIONS CONSIDERED:

4.1 Not to provide funding – this would leave victims/survivors in service without support and put at risk and victims/survivors who wish to seek support without service in the West of the County for standard and medium risk support. This option was rejected.

5. STRATEGIC AIMS/OBJECTIVE SUPPORTED:

5.1 Delivery of services which support standard and medium risk clients including children/young people and adults are delivered in accordance with the following national and local plans/strategies and practices:

- Police and Crime Commissioners Police and Crime Plan 2016-2020
- The National Practice for Victims of Crime (brought in 16th November 2015 by the Domestic Violence, Crime and Victims Act 2004 (Victim's Code of Practice) Order 2015/1817
- The Victim's Directive 2012/29/EU of the European Parliament and of the Council of 25 October 2012 establishing minimum standards on the rights, support and protection of victims of crime.

- Home Office – Violence against Women and Girls Strategy

6. FINANCIAL AND OTHER RESOURCE IMPLICATIONS:

- 6.1 Grant Extension Cost: up to £85,000 for a period of 12 months
- 6.2 This award of this grant mitigates the risk of greatly reduced services for victims of domestic abuse (adults, children and young people) to the most vulnerable of victims in the West of Norfolk.

7. OTHER IMPLICATIONS AND RISKS:

- 7.1 There are no risks flowing from the consideration of this report
- 7.2 An assessment of risk of delivery of the Pandora Project and service has been undertaken. This assessment has considered the value of the grant sought, the grant recipient's history of delivery and their ability to deliver as well as impact on clients supported by the Charity.
- 7.3 The monitoring arrangements of this grant offer are highlighted within the Grant Variation attached to this Decision Notice. The monitoring arrangements outlined in the conditions of the variation of this award reflect the fact that the Pandora Project have proven service delivery over a period of years and have previously delivered satisfactory monitoring reports to the PCC. Should there be any risk to the service being delivered then the grant recipient is required to notify the PCC immediately.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	No
Has the PCC's Chief Finance Officer been consulted?	Yes
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	Yes
Have human resource implications been considered?	Yes
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	Yes
Has communications advice been sought on areas of likely media interest and how they might be managed?	Yes
In relation to the above, have all relevant issues been highlighted in the 'other implications and risks' section of the submission?	Yes

APPROVAL TO SUBMIT TO THE DECISION-MAKER (this approval is required only for submissions to the PCC).

Chief Executive

I am satisfied that relevant advice has been taken into account in the preparation of the report, that the recommendations have been reviewed and that this is an appropriate request to be submitted to the PCC.

Signature:



Date

5-3-19

Chief Finance Officer (Section 151 Officer)

I certify that:

- a) ~~there are no financial consequences as a result of this decision,~~
- ~~OR~~
- b) the costs identified in this report can be met from existing revenue or capital budgets,
- ~~OR~~
- c) ~~the costs identified in this report can be financed from reserves~~
- AND
- d) the decision can be taken on the basis of my assurance that Financial Regulations have been complied with.

Signature:



Date:

14/2/19

PUBLIC ACCESS TO INFORMATION: *Information contained within this submission is subject to the Freedom of Information Act 2000 and wherever possible will be made available on the OPCC website. Submissions should be labelled as 'Not Protectively Marked' unless any of the material is 'restricted' or 'confidential'. Where information contained within the submission is 'restricted' or 'confidential' it should be highlighted, along with the reason why.*

NOT PROTECTIVELY MARKED

Grant Variation Form No 1

Provider: The Pandora Project	Decision Notice No:
Title: Specialist support services for men, women and children and young people, who are affected by Domestic Abuse or are living where there is domestic abuse in the home setting in the West of the County.	Agreement Period: Main Grant Funding Period: 1 st January 2017- 31 st March 2019 Contract Variation Covers Period: 1 st April 2019-31 st March 2020

The Office of the Police and Crime Commissioner for Norfolk, currently funds the Pandora Project to provide support for men, women and children and young people who are survivors of affected by Domestic Abuse in the West of the County of Norfolk. This service includes 1-2-1, interventions and 'Escape the Trap' group centered support and the Freedom Programme. The demand for support to help adults and children/young people to cope and recover from the impact of domestic abuse or living with domestic abuse has increased significantly.

To ensure that the Pandora Project is able to support victims and to align commissioning intentions to 'go to market' for services that support victims/survivors of Domestic Abuse across the county of Norfolk, the Police and Crime Commissioner for has agreed to extend the existing Grant Agreement for the period of twelve months commencing 1st April 2019 – 31st March 2020 to the value of £85,000

The following revised costings will now apply for the duration of the above agreement period:

	AMOUNT
Variation	£85,000
Total Grant for 2019/20	£85,000

Payments will be made quarterly in advance and subject to the Pandora Project delivering service as outlined below in the breakdown of variation through quarterly grant monitoring reports and meetings.

Breakdown of Variation:

	AMOUNT
To include: <ul style="list-style-type: none">• Provide advice and support to not less than 225 adults and children, per annum, aged 6 to 18 years who have experienced domestic abuse, and/or inappropriate relationships.• Delivery of the 'Escape the Trap' 8 week programmes for Children and young persons aged 13 to 16 years.• Delivery of one to one support and advice to children and young persons aged 6 to 18 years.• Delivery of Freedom Program to adult survivors of domestic abuse• Delivery of one to support for adult survivors of domestic abuse• Arrangement and delivery of annual West Norfolk domestic abuse	

NOT PROTECTIVELY MARKED

networking event

- Delivery of domestic abuse training and awareness to other agency staff operating in West Norfolk
- Performance reports provided quarterly to OPCCN for duration of this grant. (Outcomes data to be presented using a recognised presentation tool)
- Funding bids to external funders to achieve long term sustainability

KPI's

- Total number of volunteers delivering advice and support to be increased to 5
- Total number of Pandora Clients receiving advice and support per annum >225
- Number of Freedom Programs delivered, 3 per annum delivered in Kings Lynn (11 week program)
- Number of adult clients attending the freedom program per annum >45
- Number of adult survivors receiving one to one support per annum >50
- Number of children and young people receiving one to one support per annum >40
- Number of Escape the Trap programs delivered, 3 per annum in West Norfolk schools.
- Number of children and young people attending the 'Escape the Trap' program per annum >90
- Number of attendees to the training and awareness raising events per annum >200
- Annual West Norfolk domestic abuse networking event to be delivered in September of each year
- Quantify and advise numbers of referrals (including declined) and where referrals are coming from (organisation and district) and this should include number of new referrals, number of clients in service, number of closed cases, and number of re-opened cases.
- Quantify and advise aged of clients
- Quantify and advise if an interpreter is required
- Quantify and advise Ethnicity and Nationality
- Quantify and advise Special needs profile, i.e. alcohol related, child protection issues, childhood abuse etc.
- Quantify Gender and Sexual Orientation
- Make provision to report against the delivery outcome framework as laid out by the Ministry of Justice (

Outcomes

- Clients are able to feel improved confidence and self-esteem
- Clients are able to take steps to keep themselves safe
- Clients are able to step away from support from specialist services
- Clients experience improved mental and physical health
- Clients are able to understand what represents a healthy relationship
- Clients are less reliant on drugs and alcohol
- Clients will engage better with the local community
- Pandora are able to demonstrate a raised profile across West Norfolk

NOT PROTECTIVELY MARKED

Total Funding	£85,000
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Signed for and on behalf of the Commissioner [Signature]
Name John W. Horgan
Position CHIEF FINANCE OFFICER
Date 11/2/19

Signed for and on behalf of the Provider [Signature]
Name TRACY MAHONEY
Position SERVICE MANAGER
Date 11/2/19

