



OFFICE OF THE POLICE & CRIME COMMISSIONER FOR NORFOLK

Author: Vicky Day

DECISION NO. 2018/04

REASON FOR SUBMISSION: For Decision

SUBMITTED TO: Police and Crime Commissioner for Norfolk

SUBJECT: Funding for the WONDER+ (Women of Norfolk Diversion, Engagement and Rehabilitation) scheme

SUMMARY:

The WONDER+ scheme is a Whole System Approach (WSA) to rehabilitating female offenders and supporting women at risk of offending, funded by the Ministry of Justice, Norfolk Police and Crime Commissioner, Norfolk County Council Public Health and the Norfolk and Suffolk Community Rehabilitation Company (NSCRC).

WONDER+ builds upon a twelve month pilot (known as 'WONDER' – Women Offenders in Norfolk Diversion, Engagement and Rehabilitation) which is currently underway and operating until 1 March 2018 in the Wymondham and Kings Lynn Police Investigation Centres (PICs). This is separately subject to an external evaluation, to be undertaken by Crest Advisory (UK) Ltd. (<http://crestadvisory.com/>).

This additional funding opportunity has enabled the WONDER pilot to be expanded in scope geographically and systemically. It will be able to spread across all of Norfolk, covering all rural and urban areas. It will also allow the WONDER pilot to include pathways for diversion at the point of community resolutions, in the County, Magistrates and Family Courts, while also linking in relevant prisons and rehabilitation pathways thereafter, and also using health services to identify and refer vulnerable women who have a likelihood to offend. It will be the 'WONDER+' scheme and will commence on the 1st March 2018.

This diversionary approach (whereby women given a conditional caution or other women who voluntarily self-refer to the scheme) offers a targeted intervention for qualifying female offenders, and women at risk of entering the Criminal Justice System (CJS). It will utilise a number of diversionary points including (but not exclusively) Community Policing, Police Custody, District Council based multi-agency early help hubs, victim's services, health services and other help and support networks for vulnerable women.

The outcome will be the delivery of a community based holistic system of gender specific assessment, referral and support to meet the complex needs of this vulnerable client group.

St Giles Trust (SGT), will operate the WONDER+ scheme in partnership with workers provided by NR5 Project trading as Future Projects and Norfolk Community Health and Care NHS Trust - City Reach.

As the lead partner SGT has built up a wealth of knowledge and expertise over 50 years which enables them to support over 20,000 Service Users (SUs) each year with housing, employment, health and family issues. As an organisation SGT have gained all-round expertise and knowledge of working with and supporting vulnerable women. They have gained this knowledge from working with female SUs as part of a Through the Gate (TTG) model. SGT are currently based in 8 of the 12 female establishments, providing TTG support to those women with complex and multiple needs out of 3 prisons. Delivering female community services over 7 years SGT have established a clear understanding of the importance of the initial contact and 'first impressions' of the worker. Ensuring all staff has a good understanding of professionalism, boundaries and empathy to promote positive role models and engagement.

Future Projects, a subcontracting supplier to SGT for the purposes of WONDER+, deliver a holistic community-based support service, which is fully integrated in one of the most deprived communities in Norwich. WONDER+ will benefit from the wealth of knowledge and experience the Futures team have supporting local women with, not only personal and emotional support, but practical assistance such as health, housing, finance, welfare rights and benefits, criminal justice, employment and wellbeing which strengthens social networks, resilience and skills and to create social change activities include peer support/activity groups and a variety of supportive courses.

City Reach, a subcontracting supplier to SGT for the purposes of WONDER+, specialises in those engaging in risky sexual behaviours and sex work. WONDER+ will have access to the services they deliver from sexual health to pre and post-natal support. In addition supporting people staying in refuge/hostels or who are homeless or at risk of homelessness.

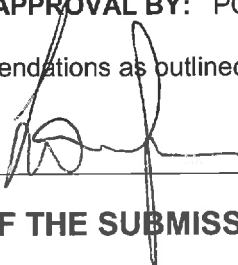
WONDER+ will be subject to an external evaluation, conducted by Crest Analytics.

A total of £524,000 will be provided to St Giles Trust over a three year period to deliver WONDER+.

OUTCOME/APPROVAL BY: PCC

The recommendations as outlined above are approved.

Signature



Date

05/03/18

DETAIL OF THE SUBMISSION

1. OBJECTIVE:

- 1.1 To approve funding to establish the Women Offenders of Norfolk Engagement, Engagement and Rehabilitation (WONDER+) scheme.

2. BACKGROUND:

- 2.1 Following the 2007 publication of Baroness Corston's report 'A review of women with particular vulnerabilities in the Criminal Justice System', recognition has grown that that the experience and treatment of women in the Criminal Justice System should better accommodate their particular gender specific circumstances. In light of this, in November 2015 the Ministry of Justice launched a competition for funds to develop whole system approaches for female offenders. The OPCCN submitted a bid, which successfully gained the largest award, of £86,852 in January 2016, a sum that was match funded by the OPCCN.

- 2.2 The WONDER project was fully scoped and the pilot scheme designed, with full liaison undertaken with Norfolk Constabulary, the Crown Prosecution Service, County and District Councils, The Norfolk & Suffolk Community Rehabilitation Company, National Probation Service and charitable service providers across Norfolk.
- 2.3 The WONDER scheme was put out to tender at the beginning of December 2016 and the chosen, preferred bid was that submitted by Julian Support in partnership with Sue Lambert Trust and The Magdalene Group.
- 2.4 In January 2017, the Ministry of Justice made £800k available over the rest of this Parliament to support local areas to develop a joined-up, multi-agency approach to improve support for female offenders and other women with complex needs who may be at risk of offending. The OPCCN submitted a bid and successfully gained an award, of £178,247 in April 2017. The OPCCN is contributing a sum of £345,853 over the project life.
- 2.5 In addition, funding has been committed from partner organisations including Norfolk and Suffolk Community Rehabilitation Company (NSCRC) and Norfolk County Council Public Health.
- 2.6 The WONDER+ scheme was put out to tender at the beginning of December 2017 and the chosen, preferred bid was that submitted by St Giles Trust in partnership with Future Projects and City Reach.
- 2.7 This additional funding opportunity has enabled the WONDER project to be expanded in scope geographically and systemically. It will be able to spread across all of Norfolk, covering all rural and urban areas. It will also allow the WONDER project to include pathways for diversion at the point of community resolutions, in the County, Magistrates and Family Courts, while also linking in relevant prisons and rehabilitation pathways thereafter, and also using health services to identify and refer vulnerable women who have a likelihood to offend. It will be the 'WONDER+' project and will commence on the 1st March 2018.
- 2.8 The desired outcomes from the Scheme are:
- Targeted support for female offenders and those at risk of offending, many of whom are vulnerable and have complex needs;
 - Reductions in the reoffending rate of female offenders;
 - Reductions in the number of women going to court;
 - Reductions in the number of women going to prison on short sentences;
 - Better engagement with appropriate services to improve outcomes for identified needs amongst this cohort including: domestic violence and sexual abuse, mental and other health issues, substance misuse, accommodation, finance and debt, education/training needs and employment, learning difficulties and disabilities issues.
- 2.9 Short-term benefits are expected to be:
- Increased partnership working, both statutory partners and with the third sector
 - Increased information sharing
 - More informed disposal decisions by Police
 - Improved problem-solving approach to offender management
 - Better Quality of service for women offenders
 - Improved quality of life for Women and their children

2.10 Medium to longer term benefits are expected to be:

- Reduction in crime
- Fewer victims
- Reduction in re-offending rate
- Reduction in demand on the local CJS
- Savings to the public purse

3 AREAS FOR CONSIDERATION:

3.1 As scheme operator, in operating WONDER+ St Giles Trust is required to:

- Recruit a minimum of 3.5 Link Workers, 1 Senior Worker and 1 Coordinator.
- Open the WONDER+ scheme to start receiving women by 01 March 2018.
- Operate the scheme until 18 December 2020.
- Receive women onto the scheme as per the process described in Appendix A of the grant agreement.
- Raise the profile of the WONDER+ through marketing; which could include leaflets, media appearances, published articles etc.
- Collect and record data to enable adequate reporting to meet the requirements of OPCCN, MOJ, Norfolk County Council Public Health, NSCRC and Crest Analytics (the external evaluator).
- Using this data the scheme will provide analytical reports of the following:
 - The number of women contacted within scheme service standard, the number of women contacted outside of that standard and an explanation for that number.
 - The number of women of both groups who fail to meet with the Wonder Co-Ordinator within the scheme standards.
 - The total number of women under management at the end of each month, broken down by weeks of engagement.
 - The number of women who disengage from the WONDER project each month
 - The number of women who complete their Personal Support Plans
 - The number of women who complete their Justice Outcome Stars
- Make monthly data reports to OPCCN.
- Make quarterly operational reports to OPCCN.
- Make a scheme end report to OPCCN.

4 OTHER OPTIONS CONSIDERED:

4.1 Not funding the scheme – this option has been rejected due the partnership funding arrangements of this scheme and the obligation so placed upon the OPCCN to put in place a whole of system scheme for female offenders.

5 STRATEGIC AIMS/OBJECTIVE SUPPORTED:

5.1 The delivery of WONDER+ supports the Police and Crime Commissioners strategic aim of reducing offending and reoffending by women, by identifying underlying circumstances and needs and providing mentoring, support and facilitation for women to access the relevant range of services to meet their needs.

6 FINANCIAL AND OTHER RESOURCE IMPLICATIONS:

6.1 A total of £178,247 has been provided from the MoJ. In addition the OPCCN has received partner funding to the value of £54,000 to support project activities from Norfolk and Suffolk Community Rehabilitation Company (NSCRC) and Norfolk County Council Public Health.

The OPCCN is contributing a sum of £345,853 over the life time of the project.

OTHER IMPLICATIONS AND RISKS:

7.1 None arising from the report

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	No
Has the PCC's Chief Finance Officer been consulted?	Yes
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	Yes
Have human resource implications been considered?	Yes
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	Yes
Has communications advice been sought on areas of likely media interest and how they might be managed?	Yes
In relation to the above, have all relevant issues been highlighted in the 'other implications and risks' section of the submission?	Yes

PUBLIC ACCESS TO INFORMATION: *Information contained within this submission is subject to the Freedom of Information Act 2000 and wherever possible will be made available on the OPCC website. Submissions should be labelled as 'Not Protectively Marked' unless any of the material is 'restricted' or 'confidential'. Where information contained within the submission is 'restricted' or 'confidential' it should be highlighted, along with the reason why.*

APPROVAL TO SUBMIT TO THE DECISION-MAKER (this approval is required only for submissions to the PCC).

Chief Executive

I am satisfied that relevant advice has been taken into account in the preparation of the report, that the recommendations have been reviewed and that this is an appropriate request to be submitted to the PCC.

Signature:



Date

23.2.18

Chief Finance Officer (Section 151 Officer)

- a) there are no financial consequences as a result of this decision,
OR
b) the costs identified in this report can be met from existing revenue or capital budgets, and contributions from the Ministry of Justice and external partners
AND
c) the decision can be taken on the basis of my assurance that Financial Regulations have been complied with.

Signature:



Date

23/2/18



OFFICE OF THE POLICE & CRIME
COMMISSIONER FOR NORFOLK

Grant Agreement

Police and Crime Commissioner for Norfolk

AND

St Giles Trust

Office of the Police and Crime Commissioner for Norfolk (OPCCN)
Building 8
Jubilee House
Falconers Chase
Wymondham
Norfolk
NR18 0WW
Tel: 01953 424455
Email: OPCCNGrants@norfolk.pnn.police.uk

1. Definitions

1.1 In this Grant Agreement: (Sections 1-24 inclusive, Schedules 1, 2 and 3)

- a) The "**Commissioner**" means the Norfolk Office of the Police and Crime Commissioner.
- b) The "**Funding Period**" means the period from 18/12/2017 to 17/12/2020
- c) The "**Grant**" means the grant payable by the Commissioner to the Recipient under the terms of this Grant Agreement, the amount of which (the "**Grant Amount**") shall not be more than £524,000
- d) The "**Intended Outcomes**" are detailed in Schedule 2.
- e) The "**Purpose**" is detailed in Schedule 1 and 2.
- f) The "**Recipient**" means the organisation to which the Grant is paid – St Giles Trust
- g) "**Business Day**" means a day (other than a Saturday, Sunday or public holiday) when the banks in London are open for business.
- h) "**Prohibited Act**" means:
 - offering, giving or agreeing to give to any servant of the Commissioner or the Crown any gift or consideration of any kind as an inducement or reward for:
 - doing or not doing (or for having done or not having done) any act in relation to the obtaining or performance of this Grant Agreement or any other contract with the Commissioner or the Crown; or
 - showing or not showing favour or disfavour to any person in relation to this Grant Agreement or any other contract with the Commissioner or the Crown;
 - entering into this Grant Agreement or any other contract with the Commissioner or the Crown where a commission has been paid or has been agreed to be paid by the Recipient or on its behalf, or to its knowledge, unless before the relevant contract is entered into particulars of any such commission and of the terms and conditions of any such contract for the payment thereof have been disclosed in writing to the Commissioner;
 - committing any offence:
 - under the Bribery Act 2010 or any guidance or codes of practice issued by the relevant government department concerning such Act;
 - under legislation creating offences in respect of fraudulent acts; or
 - at common law in respect of fraudulent acts in relation to this Grant Agreement or any other contract with the Commissioner or the Crown; or
 - defrauding or attempting to defraud or conspiring to defraud the Commissioner or the Crown.
- i) "**Anti-Discrimination Legislation**" means the:
 - Sex Discrimination Act 1975 and Sex Discrimination Act 1986;
 - Race Relations Act 1976;
 - Disability Discrimination Act 1995;
 - Human Rights Act 1998;
 - Equal Pay Act 1970;

- Employment Rights Act 1996;
- Employment Equality (Sexual Orientation) Regulations 2003;
- Employment Equality (Religion or Belief) Regulations 2003;
- Employment Equality (Age) Regulations 2006;
- Equality Act 2006;
- Equality Act 2010; and
- any other legal or statutory requirement, modification or re-enactment relating to discrimination.

j) **Commissioner's Premises** means any premises that form part of the Commissioners Estate including police premises

k) **Lead Commissioning Officer** – means Head of Prevention and Rehabilitation

Terms and Conditions

2. Purpose and extent of the Grant Agreement

- 2.1 Further details of the Purpose of the Grant, the Intended Outcomes, the manner in which the activities are to be performed, together with project reporting requirements, are set out in the attached Schedule 2.
- 2.2 The Recipient may not use the Grant for any activities other than the Purpose stated in Schedule 2, unless approved in writing by the Commissioner.

3 Entire Agreement

- 3.1 The Agreement constitutes the entire grant agreement between the Parties relating to the subject matter of the Grant Agreement. The Grant Agreement supersedes all prior negotiations, representations and undertakings, whether written or oral, except that this clause shall not exclude liability in respect of any fraudulent misrepresentation.

4 Scope of Grant Agreement

- 4.1 Nothing in the Grant Agreement shall be construed as creating a partnership or a contract of employment between the Commissioner and the Recipient.

5 Mistakes in Information

- 5.1 The Recipient shall be responsible for the accuracy of all drawings, documentation and information supplied to the Commissioner by the Recipient in connection with the provision of the Services and shall pay the Commissioner any extra costs occasioned by any discrepancies, errors or omissions therein.

6 The Services

- 6.1 The Recipient shall provide the WONDER Service/Project (explained in Schedule 2, section a) - during the Term, in accordance with the Commissioner's requirements as set out in the Grant Agreement/Schedules and to the terms of the Grant Agreement. The Commissioner shall have the power to inspect and examine the performance of the Services at the Commissioner's Premises at any reasonable time or, provided that the Commissioner gives reasonable notice to the Recipient, at any other premises where any part of the Services is being performed.

7 Manner of Carrying Out the Services

- 7.1 The Recipient shall provide all the knowledge, skills, resource, accommodation and equipment, necessary for the delivery of the Services within the Counties of Norfolk/Suffolk.

8 Standard of Work

- 8.1 The Recipient shall at all times comply with the Quality Standards, and where applicable shall maintain accreditation with the relevant Quality Standards authorisation body. To the extent the standard of Services has not been specified in the Grant Agreement, the Recipient shall agree the relevant standard of Services with the Lead Commissioning Officer prior to execution, and shall execute the Grant Agreement with reasonable care and skill and in accordance with good industry practice.
- 8.2 The introduction of new methods or systems which impinge on the provision of the Services shall be subject to prior approval.

9 Assignment and Sub-Contracting

- 9.1 The Recipient shall not assign, sub-contract or in any other way dispose of the Grant Agreement or any part of it without prior Approval. Sub-contracting any part of the Grant Agreement shall not relieve the Recipient of any obligation or duty attributable to the Recipient under the Grant Agreement.
- 9.2 The Recipient shall be responsible for the acts and omissions of its sub-Contractors as though they are its own.
- 9.3 Where the Commissioner has consented to the placing of sub-contracts, signed copies of each sub-contract shall be sent by the Recipient to the Commissioner within 2 Working Days of issue.
- 9.4 The Recipient shall not use the services of self-employed individuals without prior Approval.

10. Sub-Contracting for the Delivery of the Services

- 10.1 Where the Recipient enters into a sub-contract with a supplier or Recipient for the purpose of performing the Grant Agreement, it shall cause a term to be included in such a sub-contract which requires payment to be made of undisputed sums by the Recipient to the sub-Contractor within a specified period not exceeding 30 days from the receipt of a valid invoice, as defined by the sub-contract requirements.

11 Conflicts of Interest

- 11.1 The Recipient shall take appropriate steps to ensure that neither the Recipient nor any employee, servant, agent, supplier or sub-Contractor is placed in a position where in the reasonable opinion of the Commissioner there is or may be an actual conflict, or a potential conflict, between the pecuniary or personal interests of the Recipient or such persons and the duties owed to the Commissioner under the provisions of the Grant Agreement. The Recipient will disclose to the Commissioner full particulars of any such conflict of interest, which may arise.
- 11.2 The provisions of this clause shall apply during the continuance of the Grant Agreement and two years after its termination or expiry.

12 Waiver

- 12.1 The failure of either Party to insist upon strict performance of any provision of the Grant Agreement or the failure of either Party to exercise any right or remedy shall not constitute a waiver of that right or remedy and shall not cause a diminution of the obligations established by the Grant Agreement.
- 12.2 No waiver shall be effective unless it is expressly stated to be a waiver and communicated to the other Party in writing in accordance with the provisions of clause 46.
- 12.3 A waiver of any right or remedy arising from a breach of the Grant Agreement shall not constitute a waiver of any right or remedy arising from any other or subsequent breach of the Grant Agreement.

13. Recipients/Recipients Staff

- 13.1 The Recipients shall take the steps reasonably required by the Commissioner to prevent unauthorised persons being admitted to the **Commissioner's premises**. If the Commissioner gives the Recipient notice that any person is not to be admitted to or is to be removed from the Premises or is not to become involved in or is to be removed from involvement in the performance of the Grant Agreement, the Recipient shall comply with such notice and if required by the Commissioner the Recipient shall replace any person removed under this condition with another suitably qualified person and procure that any pass issued to the person removed in connection with the performance of the Services and/or access to the Premises is surrendered.
- 13.2 The Recipient shall take all reasonable steps to verify their employee's proof of identity and retain documentation confirming the actions that have been taken. If and when instructed by the Commissioner, the Recipient shall give to the Commissioner a list of names and addresses of all persons who are or may be at any time concerned with the Services, or any part of them, specifying the capabilities in which they are so concerned and giving such other particulars, evidence of identity and other supporting evidence as the Commissioner may reasonably require to undertake appropriate security checks. For the purposes of undertaking such checks it shall normally be a requirement that the employee has a minimum of three (3) years UK residence. In work having access to inter alia, sensitive police information, police sites, police systems and police assets and on the advice of the Norfolk Constabulary Vetting Manager it shall normally be a requirement that the employee has a minimum of five (5) years UK residence. In exceptional circumstances employees may be considered for such checks with less than the three (3) or five (5) years of UK residence.

- 13.3 The decision of the Commissioner as to whether any person is to be admitted to or is to be removed from the Premises or is not to become involved in or is to be removed from involvement in the performance of the Grant Agreement and as to whether the Recipient has furnished the information or taken the steps required of him by this condition shall be final and conclusive.
- 13.4 It is the Recipients responsibility to ensure that the Commissioner is notified of any significant changes regarding personal details for any of their staff subject of the Commissioner's security clearance. The Recipient shall immediately advise the Commissioner of the following changes to staff details, to include but not limited to, changes in name, address, and also any convictions, cautions, reprimands, warnings or fixed penalty notices received in order that security clearance can be reconsidered. If in doubt, the Norfolk Constabulary Central Vetting Unit should be notified and will consider the circumstances of each particular case.
- 13.5 The Recipient shall bear the cost of any notice, instruction or decision of the Commissioner under this condition.
- 13.6 The Recipient's personnel shall comply with such rules, regulations and requirements (including those relating to security arrangements) as may be in force from time to time for the conduct of personnel when working on the Commissioner's premises.

14 TUPE (The Transfer of Undertakings (Protection of Employment) Regulations 2006

- 14.1 Where the Transfer of Undertakings (Protection of Employment) Regulations 2006 apply, in respect of the award of the Grant Agreement, the undertaking concerned (or any relevant part of the undertaking) shall transfer to the Recipient on the commencement of the Grant Agreement.
- 14.2 The Recipient shall provide to the Commissioner all employee information necessary for TUPE six months prior to the Grant Agreement expiry date.
- 14.3 The Recipient shall allow the Commissioner to use the information for the purposes of TUPE and of inviting grant applications. The Recipient will co-operate with the re-advertising of the Grant Agreement by allowing the body to whom the new Grant Agreement is awarded ("Transferee") to communicate with and meet the affected employees and/or their representatives.
- 14.4 The Recipient agrees to indemnify the Commissioner fully and to hold it harmless at all times from and against all actions, proceedings, claims, expenses, awards, cost and all other liabilities whatsoever in any way connected with or arising from or relating to the provision of the above information.
- 14.5 The Recipient agrees to indemnify the Commissioner from and against all actions, proceedings, claims, expenses, awards, costs and all other liabilities (including legal fees) in connection with or as a result of any claim or demand by any employee or other employee or person claiming to be an employee on any date upon which the Grant Agreement is terminated and/or transferred to any third party ("Relevant Transfer Date") arising out of their employment or its termination whether such claim or claims arise before or after the Relevant Transfer Date.

15 Whistleblowing

- 15.1 The Recipient shall notify the Chief Executive of the Office of the Police and Crime Commissioner, if it has reason to suspect that any malpractice has occurred or is occurring or is likely to occur. However, if the Recipient feels that the concern cannot be raised with the Chief Executive, the Recipient can raise the concern externally in accordance with the Constabulary's Whistleblowing (Complaints) Procedure by going to the following address: <https://www.norfolk-pcc.gov.uk/contact-us/complaints/>
- 15.2 The Recipient shall take all reasonable steps to bring the Constabulary's Whistleblowing (Complaints) Policy to the attention of all servants, employees or agents of the Recipient and all suppliers and sub Contractor's in the execution of this Agreement

16. Grant Offer

- 16.1 Subject to the Recipient complying with the terms and conditions set out in this Grant Agreement, the Commissioner offers to pay the Grant to the Recipient as a contribution towards eligible expenditure (as set out in Clause 20 below).
- 16.2 The Recipient acknowledges that the Commissioner agrees to fund it only for the Grant Amount, the Funding Period and for the Purpose specified in this Grant Agreement.

17 Amount of the Grant

- 17.1 The Commissioner has agreed funding of **up to** the Grant Amount, subject to compliance by the Recipient with the terms of this Grant Agreement.

18. Payment of the Grant

- 18.1 Payment of grant will be paid in advance (invoice will be required). The initial payment will be to cover the first two quarters of the grant period in recognition of the need for the Recipient to meet set up and establishment costs.
- 18.2 The remaining payments will be paid in advance, as shown in Schedule 3, upon adherence to grant terms and conditions and successful completion of quarterly reports (dates as per Schedule 2) and achieving project/service Key Deliverables, KPI's, Outputs, Outcomes, Key Performance Indicators, Budget (as per schedule 2).
- 18.3 Each invoice shall contain all appropriate references and a detailed breakdown of the Services and shall be supported by any other documentation reasonably required by the Lead Commissioning Officer to substantiate the invoice.
- 18.4 In order for any payment to be released, the Commissioner will require the Recipient to:
- a) have signed and returned a copy of this Grant Agreement to the Commissioner,
 - b) have invoiced the Commissioner for the amount payable in accordance with Schedule 3,
 - c) be in compliance with the terms and conditions of this Grant Agreement.
 - d) have provided correct Bank Details within their bid/application
- 18.5 The Commissioner reserves the right to withhold all or any payments of the Grant if the Commissioner has reasonably requested information/documentation from the Recipient and this has not been received in the timescales reasonably required.

18.6 The Commissioner reserves the right to review or withdraw, all or partial grant funding, in the event of the Recipient not performing in accordance with the terms of the Specification and Service Level Agreement

18.7 The Commissioner may reduce payment in respect of any Services which the Recipient has either failed to provide or has provided inadequately, without prejudice to any other rights or remedies of the Commissioner.

19. Grant Extension

19.1 When applicable, Grant extension will be managed in accordance with OPCCN Procurement and Contract policy.

20. Eligible expenditure

20.1 Eligible expenditure consists of payments by the Recipient for the Purpose of the agreed Grant Agreement

20.2 The Recipient shall account for the Grant on an accruals basis. This requires the cost of goods or services to be recognised when the goods or services are received, rather than when they are paid for.

20.3 Eligible expenditure is net of VAT recoverable by the Recipient from HM Revenue & Customs and gross or irrecoverable VAT.

20.4 The following costs are NOT Eligible Expenditure: Payments that support activity intended to influence or attempt to influence Parliament, government or political parties, or attempting to influence the awarding or renewal of contracts and grants, or attempting to influence legislative or regulatory action.

21. Managing the Grant

21.1 Each party must notify the other of:

- (a) the nominated person who will act as the party's authorised representative; and
- (b) the contact details of the authorised representative and any deputies.

21.2 The Commissioner may, in addition, ask the Recipient to clarify any information provided. If so, the Recipient shall comply with any reasonable request.

21.3 The Recipient will provide monitoring reports and financial information to the Commissioner as detailed in Schedule 2. Reports must be signed by the authorised representative.

21.4 The Recipient must notify the Commissioner as soon as reasonably practicable if an underspend is forecast. Any underspend of Grant funds must be returned to the Commissioner. Monies cannot be carried forward to the following financial year except with written consent from the Commissioner.

21.5 If an overpayment of the Grant has been made, the Commissioner will recover the payment. Grant funding cannot be increased if the organisation overspends.

21.6 The Recipient will ensure that appropriate professional arrangements are put in place for the management of the Grant and the reporting of expenditure.

21.7 The Recipient will provide a mid-term report and notify of any underspend in addition to an end of project report and financial return highlighting any underspend

22. Legal compliance

22.1 Changes to the organisation's constitution or articles of association with regards to the funded project must not be made within the grant monitoring period without first notifying and obtaining the approval of Commissioner.

22.2 The Recipient must take all reasonable steps to ensure that it and anyone acting on its behalf complies with any applicable law (including the Data Protection Act 1998, the Freedom of Information Act 2000, the Health and Safety at Work etc. Act 1974, any Anti-Discrimination Legislation and any applicable law relating to child protection) for the time being in force (so far as is binding on the Recipient or any other person acting on its behalf).

22.3 The Recipient shall ensure that its health and safety policy statement (as required by the Health and Safety at Work etc. Act 1974) is made available to the Commissioner on request.

22.4 Without prejudice to Clause 3, the Recipient shall not use the Grant:

- (a) for party-political purposes;
- (b) to promote religious activity (other than inter-faith activity);
- (c) for commercial purposes (save where such purposes are consistent with the Purposes);
- (d) for making any payment to the owners, members and directors of the Recipient (including any distribution, profit share, dividend, bonus and/or any similar or equivalent benefit), save in accordance with any contract of employment duly approved by the directors of the Recipient.

22.5 The Recipient should take all necessary steps to ensure that the Grant is accounted for and monitored separately from the Recipient's other funding streams (unless various grant streams are pooled). Details of the Grant must be shown separately in the organisation's accounts as 'restricted funds' and must not be included in its general funds. Copies of the relevant accounts must be provided if requested.

23. Procurement procedures

23.1 The Recipient shall adopt such policies and procedures that are required in order to ensure that value for money has been obtained in any procurement of goods or services funded by the Grant.

23.2 The Recipient is expected to comply with the Contract Standing Orders of its own organisation.

24. Financial or other irregularities

- 24.1 If the Recipient has any grounds for suspecting financial irregularity in the use of any Grant paid under this Grant Agreement, it must (so far as it is lawfully able to do so) notify the Commissioner as soon as reasonably practicable, explain what steps are being taken to investigate the suspicion, and keep the Commissioner informed about the progress of the investigation.
- 24.2 For the purposes of Clause 24.1, “financial irregularity” includes fraud or other impropriety, mismanagement, and the use of the Grant for purposes other than those intended by the Commissioner.

25. Audit Arrangements

- 25.1 The Commissioner reserves the right to conduct or facilitate an audit of the project at any reasonable time, provided reasonable notice is given to the Recipient, the carrying out of the audit does not adversely interfere with any of the operations of the Recipient and any representatives of the Commissioner comply with any reasonable security requirements of the Recipient.
- 25.2 The Recipient shall ensure that copies of all applicable supporting documentation are supplied on request within reasonable timescales and that original documentation is maintained and made available to auditors.
- 25.3 The Commissioner will be permitted to verify that management and control arrangements for individual projects have been set up and are being implemented in such a way as to ensure that funds are being used effectively and correctly; carry out spot checks, including sample checks, on the operations financed by the Grant and on the management control systems, provided that the same do not adversely interfere with the operations of the Recipient and any representatives of the Commissioner comply with any reasonable security requirements of the Recipient. The Recipient must ensure that funds are used in accordance with the principle of sound financial management.
- 25.4 In the event that the Commissioner requests any information under this Grant Agreement which the Recipient considers to be confidential or contains confidential information about the finances, operations and clients of the Recipient, the Recipient may request that the Commissioner enters into appropriate confidentiality agreements before disclosure of such information. The Recipient shall not be deemed to have breached Clauses 18.5 or 21.2 of this Grant Agreement if the failure to meet the required timescales is a result of the Commissioner failing to agree and return a requested confidentiality agreement or statement.
- 25.5 The Recipient shall agree to give officers of the Ministry of Justice (only for Grants that are funded through the Whole System Approach Grant) the same access rights given to the Commissioner as required by Clause 25.1. ‘The right to conduct or facilitate an audit of the project at any reasonable time, provided reasonable notice is given to the Recipient, the carrying out of the audit does not adversely interfere with any of the operations of the Recipient and any representative of the Ministry of Justice comply with any reasonable security requirements of the Recipient.’

26 Confidentiality

26.1 Each Party:-

- (a) shall treat all Confidential Information belonging to the other Party as confidential and safeguard it accordingly; and
- (b) shall not disclose any Confidential Information belonging to the other Party to any other person without the prior written consent of the other Party, except to such persons and to such extent as may be necessary for the performance of the Grant Agreement or except where disclosure is otherwise expressly permitted by the provisions of the Grant Agreement.

26.2 The Recipient shall take all necessary precautions to ensure that all Confidential Information obtained from the Commissioner under or in connection with the Agreement:

- (a) is given only to such of the Staff and professional advisors or consultants engaged to advise it in connection with the Grant Agreement as is strictly necessary for the performance of the Grant Agreement and only to the extent necessary for the performance of the Grant Agreement;
- (b) is treated as confidential and not disclosed (without prior Approval) or used by any Staff or such professional advisors or consultants otherwise than for the purposes of the Grant Agreement.

26.3 Where it is considered necessary in the opinion of the Commissioner, the Recipient shall ensure that Staff or such professional advisors or consultants sign a confidentiality undertaking before commencing work in connection with the Grant Agreement.

26.4 The Recipient shall not use any Confidential Information it receives from the Commissioner otherwise than for the purposes of the Grant Agreement.

26.5 The provisions of clauses 26.1 to 26.4 shall not apply to any Confidential Information received by one Party from the other:

- (a) which is or becomes public knowledge (otherwise than by breach of this clause);
- (b) which was in the possession of the receiving Party and can be demonstrated, without restriction as to its disclosure, before receiving it from the disclosing Party;
- (c) which is received from a third party who lawfully acquired it and who is under no obligation restricting its disclosure;
- (d) is independently developed without access to the Confidential Information; or
- (e) which must be disclosed pursuant to a statutory, legal or parliamentary obligation placed upon the Party making the disclosure, including any requirements for disclosure under the FOIA or the Environmental Information Regulations pursuant to clause 36.

26.6 Nothing in this clause shall prevent the Commissioner:

- (a) disclosing any Confidential Information for the purpose of:

- (i) the examination and certification of the Commissioner's accounts; or
 - (ii) any examination pursuant to Sections 44 and 46 of the Audit Commission Act 1998 of the economy, efficiency and effectiveness with which the Commissioner has used its resources; or
- (b) disclosing any Confidential Information obtained from the Recipient:
- (i) to any government department or any other Contracting Authority. All government departments or Contracting Authorities receiving such Confidential Information shall be entitled to further disclose the Confidential Information to other government departments or other Contracting Authorities on the basis that the information is confidential and is not to be disclosed to a third party which is not part of any government department or any Contracting Authority; or
 - (ii) to any person engaged in providing any services to the Commissioner for any purpose relating to or ancillary to the Grant Agreement;

provided that in disclosing information under sub-paragraph (b) the Commissioner discloses only the information which is necessary for the purpose concerned and requires that the information is treated in confidence and that a confidentiality undertaking is given where appropriate.

26.7 Nothing in this clause shall prevent either Party from using any techniques, ideas or know-how gained during the performance of the Grant Agreement in the course of its normal business, to the extent that this does not result in a disclosure of Confidential Information or an infringement of Intellectual Property Rights.

27. Warranties

27.1 The Recipient warrants, undertakes and covenants that:

- (a) it has not committed, nor shall it commit, any Prohibited Act;
- (b) it has and shall keep in place systems to deal with the prevention of any fraudulent use of the Grant, any misuse of the Grant or any other fraud or financial impropriety in connection with the Grant;
- (c) it has and shall keep in place systems to ensure propriety and regularity in the handling of the Grant;
- (d) all financial and other information concerning the Recipient which has been disclosed to the Commissioner is to the best of its knowledge and belief, true and accurate;
- (e) it is not subject to any contractual or other restriction imposed by its own or any other organisation's rules or regulations or otherwise which may prevent or materially impede it from meeting its obligations in connection with the Grant; and
- (f) it is not aware of anything in its own affairs, which it has not disclosed to the Commissioner, which might reasonably have influenced the decision of the Commissioner to make the Grant on the terms contained in this Grant Agreement.

27.2 The Recipient shall notify the Commissioner immediately on becoming aware of any actual or suspected breach of any of the warranties, representations and covenants listed in Clause 27.1.

28. Terminating, withholding, reduction and repayment of Grant

28.1 The Commissioner's intention is that the Grant shall be paid to the Recipient in full. However, without prejudice to the Commissioner's other rights and remedies, the Commissioner may at its discretion

- (a) withhold payment of the Grant in accordance with Clause 28.1 (a)
- (b) reduce payment of the Grant in accordance with Clause 28.1 (b)
- (c) demand repayment of the Grant in accordance with Clause 28.1 (c) (i) or 28.1 (c)(ii); and/or
- (d) terminate this Grant Agreement with immediate effect in accordance with Clause 28.1 (d).

(a) Withholding

The Commissioner may withhold payment of all or a proportion of the Grant if:

- (i) the Recipient fails, to a material extent, to provide the information required under the terms of this Grant Agreement;
- (ii) the Recipient uses the Grant for purposes other than the Purpose (for the avoidance of doubt, any breach of Clause 22.4, will be deemed use of the Grant for purposes other than the Purpose);
- (iii) following submission of any reports by the Recipient in accordance with this Agreement, the Commissioner considers that the Recipient has not made material progress with achieving the Intended Outcomes;
- (iv) any information provided in the application for the Grant (or in a claim for payment) or in any subsequent supporting correspondence is found to be incorrect or incomplete to an extent which the Commissioner considers to be material;
- (v) the Recipient commits or committed a Prohibited Act or materially breaches the Data Protection Act 1998, the Freedom of Information Act 2000, the Health and Safety at Work etc. Act 1974, any Anti-Discrimination Legislation or any applicable law relating to child protection;
- (vi) the Recipient commits or committed a breach of this Grant Agreement which the Commissioner considers to be material (including any breach of the provisions of Clauses 27);

- (vii) the Recipient purports to transfer or assign any rights, interests or obligations arising under this Grant Agreement without the agreement in advance of the Commissioner;
- (viii) the Recipient materially changes the nature of its charitable or community benefit objects to an extent which the Commissioner considers to be material;
- (ix) the Recipient does not follow appropriate child and vulnerable persons protection policies (if applicable).
- (x) the Recipient ceases to operate for any reason, or it passes a resolution (or any court of competent jurisdiction makes an order) that it be wound up or dissolved (other than for the purpose of a bona fide and solvent reconstruction or amalgamation);
- (xi) the Recipient becomes insolvent, or it is declared bankrupt, or it is placed into receivership, administration or liquidation, or a petition has been presented for its winding up, or it enters into any arrangement or composition for the benefit of its creditors, or it is unable to pay its debts as they fall due;
- (xii) the Grant is found to be unlawful;

(b) Reduction of grant

- (i) The Commissioner may reduce the Grant if it becomes apparent to the Commissioner, through the reports submitted in accordance with this Agreement that the Grant exceeds that which is needed to achieve the Intended Outcomes and needs to be reduced.

(c) Repayment

- (i) Should any part of the Grant remain unspent or uncommitted at the end of the Funding Period, the Recipient shall ensure that any unspent or uncommitted monies are returned to the Commissioner (unless the Commissioner agrees otherwise in writing).
- (ii) The Commissioner may require the Recipient to repay part or all of the Grant on demand if any of the events of default set out in Clause 28.1 (a) arise (other than those set out in Clauses 28.1 (a) (i), (iii) or (iv)).

(d) Termination

- (i) The Commissioner may by notice in writing to the Recipient terminate this Grant Agreement with immediate effect if any of the events of default set out in Clause 28.1 arise (other than those set out in Clauses 28.1 (a), (i) (iii) or (iv)).
- (ii) Wherever under the Grant Agreement any sum of money is recoverable from or payable by the Recipient (including any sum that the Recipient is liable to pay to the Commissioner in respect of any breach of the Grant Agreement or which has been incorrectly paid to the Recipient either as a result of administrative error or otherwise), the Commissioner may unilaterally deduct that sum from any sum then

due, or which at any later time may become due to the Recipient under the Grant Agreement or under any other agreement or contract with the Commissioner.

- (iii) The Recipient shall make any payments due to the Commissioner without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise.
- (iv) Should the Recipient be subject to financial or other difficulties which are capable of having a material impact on its achievement of the Intended Outcomes or compliance with this Grant Agreement, it shall notify the Commissioner as soon as possible so that, if possible, and without creating any legal obligation, the Commissioner shall have an opportunity to provide assistance in resolving the problem or to take action to protect the Commissioner and the Grant monies.

29 Break

- 29.1 The Commissioner shall have the right to terminate the Grant Agreement, or to terminate the provision of any part of the Grant Agreement at any time by giving three months' written notice to the Recipient.

30 Recovery of Sums Due

- 30.1 Wherever under the Grant Agreement any sum of money is recoverable from or payable by the Recipient (including any sum which the Recipient is liable to pay to the Commissioner in respect of any breach of the Grant Agreement), the Commissioner may unilaterally deduct that sum from any sum then due, or which at any later time may become due to the Recipient under the Grant Agreement or under any other agreement or contract with the Commissioner.
- 30.2 Any overpayment by the Commissioner to the Recipient, whether of the Grant or of Tax, shall be a sum of money recoverable by the Commissioner from the Recipient.
- 30.3 The Recipient shall make any payments due to the Commissioner without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise unless the Recipient has a valid court order requiring an amount equal to such deduction to be paid by the Commissioner to the Recipient.

31 Termination on Change of Control and Insolvency

- 31.1 The Commissioner may terminate the Grant Agreement by notice in writing with immediate effect where:
 - (a) the Recipient undergoes a change of control, within the meaning of section 416 of the Income and Corporation Taxes Act 1988, which impacts adversely and materially on the performance of the Grant Agreement; or
 - (b) the Recipient is an individual or a firm and a petition is presented for the Recipient's bankruptcy, or a criminal bankruptcy order is made against the Recipient or any partner in the firm, or the Recipient or any partner in the firm makes any composition or arrangement with or for the benefit of creditors, or makes any conveyance or

assignment for the benefit of creditors, or if an administrator is appointed to manage the Recipient's or firm's affairs; or

- (c) the Recipient is a company, and the company passes a resolution for winding up or dissolution (otherwise than for the purposes of and followed by an amalgamation or reconstruction) or an application is made for, or any meeting of its directors or members resolves to make an application for an administration order in relation to it or any party gives or files notice of intention to appoint an administrator of it or such an administrator is appointed, or the court makes a winding-up order, or the company makes a composition or arrangement with its creditors, or an administrative receiver, receiver, manager or supervisor is appointed by a creditor or by the court, or possession is taken of any of its property under the terms of a fixed or floating charge; or
 - (d) where the Recipient is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986; or
 - (e) any similar event occurs under the law of any other jurisdiction.
- 31.2 The Commissioner may only exercise its right under clause 31.1(a) within six months after a change of control occurs and shall not be permitted to do so where it has agreed in advance to the particular change of control that occurs. The Recipient shall notify the Lead Commissioning Officer immediately when any change of control occurs.
- 31.3 If the Recipient, being an individual, shall die or be adjudged incapable of managing his or her affairs within the meaning of Part VII of the Mental Health Act 1983, the Commissioner shall be entitled to terminate the Grant Agreement by notice to the Recipient or the Recipient's Representative with immediate effect.

32 Termination on Default

- 32.1 The Commissioner may terminate the Agreement, or terminate the provision of any part of the Grant Agreement by written notice to the Recipient or the Recipient's Representative with immediate effect if the Recipient commits a Default and if:
- (a) the Recipient has not remedied the Default to the satisfaction of the Commissioner within 25 Working Days, or such other period as may be specified by the Commissioner, after issue of a written notice specifying the Default and requesting it to be remedied; or
 - (b) the Default is not, in the opinion of the Commissioner, capable of remedy; or
 - (c) the Default is a material breach of the Agreement.
- 32.2 In the event that through any Default of the Recipient, data transmitted or processed in connection with the Grant Agreement is either lost or sufficiently degraded as to be unusable, the Recipient shall be liable for the cost of reconstitution of that data and shall provide a full credit in respect of any charge levied for its transmission and shall reimburse the Commissioner for any costs charged in connection with such Default of the Recipient.
- 32.3 The Recipient may terminate the Grant Agreement if the Commissioner is in material breach of its obligations to pay undisputed charges by giving the Commissioner 60 Working Days' notice specifying the breach and requiring its remedy. The Recipient's right of termination

under this clause 32.3 shall not apply to non-payment of the charges or Grant where such non-payment is due to the Commissioner exercising its rights under clauses 30.1 and 48.2.

33 Consequences of Termination

33.1 Where the Commissioner terminates the Grant Agreement under clause 32, or terminates the provision of any part of the Grant Agreement under that clause, and then makes other arrangements for the provision of Services, the Commissioner shall be entitled to recover from the Recipient the cost reasonably incurred of making those other arrangements and any additional expenditure incurred by the Commissioner throughout the remainder of the Term or any Extension. The Commissioner shall take all reasonable steps to mitigate such additional expenditure. Where the Grant Agreement is terminated under clause 32, no further payments shall be payable by the Commissioner to the Recipient until the Commissioner has established the final cost of making those other arrangements.

33.2 Where the Commissioner terminates the Grant Agreement under clause 29, the Commissioner shall indemnify the Recipient against any commitments, liabilities or expenditure which would otherwise represent an unavoidable loss by the Recipient by reason of the termination of the Grant Agreement, provided that the Recipient takes all reasonable steps to mitigate such loss. Where the Recipient holds insurance, the Recipient shall reduce its unavoidable costs by any insurance sums available. The Recipient shall submit a fully itemised and costed list of such loss, with supporting evidence, of losses reasonably and actually incurred by the Recipient as a result of termination under clause 29.

33.3 The Commissioner shall not be liable under clause 33.2 to pay any sum which:

- (a) was claimable under insurance held by the Recipient, and the Recipient has failed to make a claim on its insurance, or has failed to make a claim in accordance with the procedural requirements of the insurance policy; or
- (b) when added to any sums paid or due to the Recipient under the Grant Agreement, exceeds the total sum that would have been payable to the Recipient if the Grant Agreement had not been terminated prior to the expiry of the Term.

34 Force Majeure

34.1 The Commissioner reserves the right to defer the date of delivery or payment or to cancel all or part of the Grant Agreement or reduce the volume of the Services ordered if it is prevented from or delayed in the carrying on of its business through any circumstances beyond its reasonable control.

34.2 Without prejudice to the generality of clause 34.1 the following shall be included as causes beyond the Commissioner's reasonable control:-

- 34.2.1 governmental actions, war or threat of war, national emergency, riot, civil disturbance, sabotage or requisition;
- 34.2.2 Act of God, fire, explosion, flood, epidemic or accident;
- 34.2.3 import or export regulations or embargoes; or

34.2.4 labour disputes including disputes involving the workforce of the Commissioner, the Seller or any third party.

35. Data Protection, Freedom of Information, Security of Confidential Information, and Intellectual Property Rights

35.1 The Recipient shall, and shall use its reasonable endeavours to procure that any of its representatives involved in achieving the Intended Outcomes shall, comply with any notification requirements under the Data Protection Act 1998 (the "DPA") and both parties shall duly observe all their applicable obligations under the DPA which arise in connection with the Grant Agreement.

36 Freedom of Information

36.1 The Commissioner is a public authority to which the Freedom of Information Act 2000 applies. The Commissioner is obliged to consider written requests for information from members of the public and must disclose the requested information unless an exemption is available under the Act. In response to a request for information (including information provided by the Recipient in the course of this grant allocation exercise), the Commissioner may be required to confirm or deny it holds information to the applicant.

36.2 The Commissioner will generally make the following information available on request:-

- (a) the names of successful applicant(s);
- (b) the duration of the grant agreement; and
- (c) the goods or services to be supplied.

36.3 The Commissioner must respond to requests for information by the 20th working day after the request is received and, whilst the Commissioner may consult with the Recipient (but will not necessarily do so) about specific requests, any such consultation will have to be completed within a very short timescale. Accordingly, the Recipient must consider whether any of the information supplied by the Recipient (or relating to the Recipient) in this grant allocation exercise falls within one or more of the exemptions contained in Part II of the Freedom of Information Act 2000. If the Recipient does consider any such exemption to exist, then this shall be set out in detail, at the earliest opportunity (preferably when providing the information), the particular information to which any exemption applies and the specific grounds for contending that the exemption exists.

36.4 The Recipient shall provide the Commissioner with all reasonable assistance and co-operation to enable it to comply with any requests for information received under the Freedom of Information Act 2000 within the prescribed time limits.

36.5 The Recipient shall take any necessary legal advice in relation to the operation of the Freedom of Information Act 2000 at the earliest opportunity.

36.6 No liability shall arise on the part of the Commissioner in respect of the disclosure of any information by it in proper compliance with the Freedom of Information Act 2000.

36.7 The Recipient acknowledges that the Commissioner is subject to the requirements of the FOIA and the Environmental Information Regulations and shall assist and cooperate with the

Commissioner (at the Recipient's expense) to enable the Commissioner to comply with these Information disclosure requirements.

36.8 The Recipient shall and shall procure that its sub-Contractors shall:

- (a) transfer the Request for Information to the Commissioner as soon as practicable after receipt and in any event within two Working Days of receiving a Request for Information;
- (b) provide the Commissioner with a copy of all Information in its possession or power in the form that the Commissioner requires within five Working Days (or such other period as the Commissioner may specify) of the Commissioner requesting that Information; and
- (c) provide all necessary assistance as reasonably requested by the Commissioner to enable the Commissioner to respond to a Request for Information within the time for compliance set out in section 10 of the FOIA or regulation 5 of the Environmental Information Regulations.

36.9 The Commissioner shall be responsible for determining at its absolute discretion whether the Commercially Sensitive Information and/or any other Information:

- (a) is exempt from disclosure in accordance with the provisions of the FOIA or the Environmental Information Regulations;
- (b) is to be disclosed in response to a Request for Information, and in no event shall the Recipient respond directly to a Request for Information unless expressly authorised to do so by the Commissioner.

36.10 The Recipient acknowledges that the Commissioner may, acting in accordance with the Department for Constitutional Affairs' Code of Practice on the Discharge of Functions of Public Authorities under Part I of the Freedom of Information Act 2000, be obliged under the FOIA or the Environmental Information Regulations to disclose Information:-

- (a) without consulting with the Recipient, or
- (b) following consultation with the Recipient and having taken its views into account.

36.11 The Recipient shall ensure that all Information produced in the course of the Grant Agreement or relating to the Grant Agreement is retained for disclosure and shall permit the Commissioner to inspect such records as requested from time to time.

36.12 The Recipient acknowledges that any lists or schedules provided by it outlining Confidential Information are of indicative value only and that the Commissioner may nevertheless be obliged to disclose Confidential Information in accordance with Clause 36.10.

37. Security of Confidential Information

37.1 In order to ensure that no unauthorised person gains access to any Confidential Information or any data obtained in the performance of the Grant Agreement, the Recipient undertakes to maintain security systems that ensure compliance with appropriate legislation and good practice. Where necessary to prevent such access, the Commissioner may require the

Recipient to alter any security systems at any time during the Term at the Recipient's expense.

37.2 The Recipient will immediately notify the Commissioner of any breach of security in relation to Confidential Information and all data obtained in the performance of the Grant Agreement and will keep a record of such breaches. The Recipient will use its best endeavours to recover such Confidential Information or data however it may be recorded. This obligation is in addition to the Recipient's obligations under clause 26. The Recipient will co-operate with the Commissioner in any investigation that the Commissioner considers necessary to undertake as a result of any breach of security in relation to Confidential Information or data.

38 Intellectual Property Rights

38.1 All Intellectual Property Rights in any specifications, instructions, plans, data, drawings, databases, patents, patterns, models, designs or other material:

(a) furnished to or made available to the Recipient by the Commissioner shall remain the property of the Commissioner;

(b) prepared by or for the Recipient for use, or intended use, in relation to the performance of the Grant Agreement shall belong to the Commissioner and the Recipient shall not, and shall procure that the Recipient's employees, servants, agents, suppliers and sub-Contractors shall not, (except when necessary for the implementation of the Grant Agreement) without prior Approval, use or disclose any such Intellectual Property Rights, or any other information (whether or not relevant to the Grant Agreement) which the Recipient may obtain in performing the Grant Agreement except information which is in the public domain.

38.2 The Recipient shall obtain Approval before using any material, in relation to the performance of the Grant Agreement which is or may be subject to any third party Intellectual Property Rights. The Recipient shall procure that the owner of the rights grants to the Commissioner a non-exclusive licence, or if itself a licensee of those rights, shall grant to the Commissioner an authorised sub-licence, to use, reproduce, and maintain the material. Such licence or sub-licence shall be non-exclusive, perpetual and irrevocable, shall include the right to sub-licence, transfer, novate or assign to other Contracting Authorities, the Replacement Recipient or to any other third party providing services to the Commissioner, and shall be granted at no cost to the Commissioner.

38.3 It is a condition of the Grant Agreement that the Services supplied or licensed by the Service Provider will not infringe any Intellectual Property Rights of any third party and the Recipient shall during and after the Term on written demand indemnify and keep indemnified the Commissioner against all actions, suits, claims, demands, losses, charges, damages, costs and expenses and other liabilities which the Commissioner may suffer or incur as a result of or in connection with any breach of this clause, except where any such claim relates to:

(a) designs furnished by the Commissioner;

(b) the use of data supplied by the Commissioner which is not required to be verified by the Recipient under any provision of the Grant Agreement.

- 38.4 The Commissioner shall notify the Recipient in writing of any claim or demand brought against the Commissioner for infringement or alleged infringement of any Intellectual Property Right in materials supplied or licensed by the Recipient.
- 38.5 The Recipient shall at its own expense conduct all negotiations and any litigation arising in connection with any claim for breach of Intellectual Property Rights in materials supplied or licensed by the Recipient, provided always that the Recipient:
- (a) shall consult the Commissioner on all substantive issues which arise during the conduct of such litigation and negotiations;
 - (b) shall take due and proper account of the interests of the Commissioner; and
 - (c) shall not settle or compromise any claim without the Commissioner's prior written consent (not to be unreasonably withheld or delayed).
- 38.6 The Commissioner shall at the request of the Recipient afford to the Recipient all reasonable assistance for the purpose of contesting any claim or demand made or action brought against the Commissioner or the Recipient for infringement or alleged infringement of any Intellectual Property Right in connection with the performance of the Grant Agreement and shall be repaid all costs and expenses (including, but not limited to, legal costs and disbursements) incurred in doing so. Such costs and expenses shall not be repaid where they are incurred in relation to a claim, demand or action which relates to the matters in clause 38.8(a) and (b)
- 38.7 The Commissioner shall not make any admissions which may be prejudicial to the defence or settlement of any claim, demand or action for infringement or alleged infringement of any Intellectual Property Right by the Commissioner or the Recipient in connection with the performance of the Grant Agreement.
- 38.8 If a claim, demand or action for infringement or alleged infringement of any Intellectual Property Right is made in connection with the Grant Agreement or in the reasonable opinion of the Recipient is likely to be made, the Recipient may at its own expense and subject to the consent of the Commissioner (not to be unreasonably withheld or delayed) either:
- (a) modify any or all of the Goods and/or Service without reducing the performance or functionality of the same, or substitute alternative Good and/or Service of equivalent performance and functionality, so as to avoid the infringement or the alleged infringement, provided that the terms herein shall apply mutates mutandis to such modified Goods or to the substitute Goods: or
 - (b) procure a licence to use and provide the Goods and/or Service, which are the subject of the alleged infringement, on terms which are acceptable to the Commissioner.
- 38.9 At the termination or expiry of the Grant Agreement the Recipient shall immediately return to the Commissioner all materials, work or records held, including any back-up media.
- 38.10 The provisions of this clause shall apply during the continuance of the Grant Agreement and indefinitely after its expiry or termination.

39. Transparency

39.1 The Recipient acknowledges that the Commissioner shall disclose payments made against this grant only to those persons who need to know for any legal, financial or regulatory purposes. Regulatory purposes will include the Commissioner's transparency duty to publish all transactions over £500.

39.2 No information shall be disclosed if such disclosure would be in breach of the DPA, or is exempted from disclosure under the FOI Act

40. Premises and Facilities

40.1 The parties shall comply with all applicable requirements of Anti-Discrimination Legislation and the Health & Safety at Work, etc. Act 1974 and all regulations made under it and under any other legislation.

41. Insurance and Indemnities

41.1 The Commissioner accepts no liability for any consequences, whether direct or indirect, that may come about from the Recipient using the Grant or from withdrawal of the Grant.

41.2 The Recipient shall indemnify and hold harmless the Commissioner, its employees, agents, officers or sub-contractors with respect to all claims, demands, actions, costs, expenses, losses, damages and all other liabilities arising from or incurred by reason of the actions and/or omissions of the Recipient in relation to the Grant, the non-fulfilment of obligations of the Recipient under this Grant Agreement or its obligations to third parties.

41.3 Subject to Clause 41.1, the Commissioner's liability under or in connection with this Grant Agreement is limited to the payment of the Grant and for the avoidance of doubt, nothing in this Grant Agreement places any obligation on the Commissioner to renew or continue funding to the Recipient after the end of the Funding Period.

41.4 The Recipient shall, during the term of this Grant Agreement and for a period of six (6) years after termination or expiry of this Grant Agreement, ensure that it has adequate insurance cover with an insurer of good repute to cover claims under this Grant Agreement or any other claims or demands which may be brought or made against it by any person suffering any injury damage or loss in connection with this Grant Agreement. The Recipient shall upon request produce to the Commissioner its policy or policies of insurance or where this is not possible, a certificate of insurance issued by the Recipient's insurance brokers confirming the insurances are in full force and effect together with confirmation that the relevant premiums have been paid.

41.5 Neither Party excludes or limits liability to the other Party for death or personal injury caused by its negligence or for any breach of any obligations implied by Section 2 of the Supply of Goods and Services Act 1982.

41.6 The Recipient shall indemnify and keep indemnified the Commissioner fully against all claims, proceedings, actions, damages, legal costs, expenses and any other liabilities whatsoever arising out of, in respect of or in connection with the Grant Agreement including in respect of any death or personal injury, loss of or damage to property, financial loss arising from any advice given or omitted to be given by the Recipient, or any other loss which is caused directly or indirectly by any act or omission of the Recipient. This clause shall not apply to the extent that the Recipient is able to demonstrate that such death or personal injury, or loss or damage was not caused or contributed to by its negligence or

default, or the negligence or default of its Staff or sub-Contractors, or by any circumstances within its or their control.

- 41.7 The Recipient shall effect Public Liability Insurance for such a sum and range of cover as the Recipient deems to be appropriate but not less than £5,000,000 for any one incident unless otherwise agreed by the Commissioner in writing.
- 41.8 The Recipient shall effect and maintain with a reputable insurance company a policy or policies of insurance providing an adequate level of cover in respect of all risks which may be incurred by the Recipient, arising out of the Recipient's performance of the Grant Agreement, including death or personal injury, loss of or damage to property or any other loss. Such policies shall include cover in respect of any financial loss arising from any advice given or omitted to be given by the Recipient.
- 41.9 The Recipient shall hold employer's liability insurance in respect of Staff in accordance with any requirements specified by the Commissioner.
- 41.10 The Recipient shall produce to the Lead Commissioning Officer, on request, copies of all insurance policies referred to in this clause or a broker's verification of insurance to demonstrate that the appropriate cover is in place, together with receipts or other evidence of payment of the latest premiums due under those policies.
- 41.11 If, for whatever reason, the Recipient fails to give effect to and maintain the insurances required by the Grant Agreement the Commissioner may make alternative arrangements to protect its interests and may recover the costs of such arrangements from the Recipient.
- 41.12 The terms of any insurance or the amount of cover shall not relieve the Recipient of any liabilities under the Grant Agreement. It shall be the responsibility of the Recipient to determine the amount of insurance cover that will be adequate to enable the Recipient to satisfy any liability referred to in clause 41.6.

42. Professional Indemnity

The Recipient shall hold and maintain professional indemnity insurance cover and shall ensure that all professional consultants or sub-Contractors involved in the provision of the Services hold and maintain appropriate cover. To comply with its obligations under this clause 42 and as a minimum, the Recipient shall ensure professional indemnity insurance held by the Recipient and by any agent, sub-Contractor or consultant involved in the performance of Services has a limit of indemnity of not less than £2 million for any occurrences arising out of each and every event. Such insurance shall be maintained for a minimum of 12 (twelve) years following the expiration or earlier termination of the Agreement.

43. Dispute resolution

- 43.1 In the event of any complaint or dispute arising between the parties to this Grant Agreement in relation to this Grant Agreement, the matter should first be referred for resolution to senior offices (nominated by the Commissioner and the Grant Recipient from time to time).
- 43.2 In the absence of any complaint or dispute being resolved pursuant to Clause 43.1 within [14 days] of being referred, the parties may seek to resolve the matter through mediation under

the CEDR Model Mediation Procedure (or such other appropriate dispute resolution model as is agreed by both parties). Unless otherwise agreed, the parties shall bear the costs and expenses of the mediation equally.

44. Assignment and Variation of Services

- 44.1 The Recipient may not, without the prior written consent of the Commissioner, assign, transfer, sub-contract, or in any other way make over to any third party the benefit and/or the burden of this Grant Agreement or, except as contemplated as part of the Intended Outcomes, transfer or pay to any other person any part of the Grant.
- 44.2 Variation. No purported amendment or variation of this Grant Agreement shall be effective unless it is in writing and duly executed by or on behalf of each of the parties.
- 44.3 The Commissioner reserves the right on giving reasonable written notice from time to time to require changes to the Services (whether by way of the removal of Services, the addition of new Services, or increasing or decreasing the Services or specifying the order in which the Services are to be performed or the locations where the Services are to be provided) for any reasons whatsoever. Such a change is hereinafter called "a Variation".
- 44.4 Any such Variation shall be communicated in writing by the Lead Commissioning Officer to the Recipient's Representative in accordance with the notice provisions of clause 46. All Variations shall be in the form of an addendum to the Grant Agreement.
- 44.5 In the event of a Variation the Grant allocated may also be varied. Such Variation in the Grant shall be calculated by the Commissioner and agreed in writing with the Recipient and shall be such amount as properly and fairly reflects the nature and extent of the Variation in all the circumstances. Failing agreement the matter shall be determined by negotiation or mediation in accordance with the provisions of clause 66.
- 44.6 The Recipient shall provide such information as may be reasonably required to enable such varied Grant to be calculated.

45. Publicity

- 45.1 All media releases by either party, publicity information, consultation materials etc. shall be agreed in advance with the other.
- 45.2 The Recipient shall bring to the attention of the Commissioner any issues that are likely to impact significantly on the project, public opinion or the reputation of the parties to this Grant Agreement, as soon as these are known.
- 45.3 Use of the OPCCN brand.
- (a) the OPCCN name and logo should be used by the recipient organisation during the funding period to acknowledge the support of the OPCCN. For example this could be on a website, headed paper, publicity, social media, or any other materials etc.
 - (b) When the name and logo is to be used the recipient organisation must first check with the Communications and Engagement Team at the OPCCN.
 - (c) the OPCCN name and logo should be used by the recipient organisation during the funding period only but not after funding period has ended.

- (d) the OPCCN logo must be used in its existing format and colour scheme unless written permission is otherwise given by the Communications and Engagement Team at the OPCCN.

46. Notices

- 46.1 Any notice under or in connection with this Grant Agreement must be in writing and may be given by email, personal delivery, commercial courier or by first class post or recorded delivery. Any such notice addressed as provided in this Clause will be deemed to have been duly given or made (i) when transmitted by the sender (if sent by email), or (ii) when left at the address specified in Clause 46. (if delivered personally), (iii) when delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed or (iv) when sent by first class post or recorded delivery at 10am on the second Business Day after posting.
- 46.2 Any such notice must be addressed to the recipient at their postal address or email address set out below or at such other address or email address as may from time to time be notified in writing by the recipient to the sender as being the recipient's address or email address for service.
- 46.3 The addresses referred to above are as follows:

The Commissioner:-

Office of the Police and Crime Commissioner for Norfolk
 Building 8
 Jubilee House
 Falconers Chase
 Wymondham
 Norfolk
 NR18 0WW

Email address: OPCCNgrants@norfolk.pnn.police.uk

The Recipient:-

St Giles Trust
 Georgian House, 64-68 Camberwell Church Street, London, SE5 8 JB

Office 02077088005 Mob 07917 455768
Nicky.park@stgilestrust.org.uk

Nicky Park
 Head of Prison Services

- 46.4 To prove service, it is sufficient to prove that the notice was transmitted by email to the email address of the party or, in the case of post, that the envelope containing the notice was properly addressed and posted.

47. No Waiver or Severability

- 47.1 Failure to exercise, or any delay in exercising, any right or remedy provided under this Grant Agreement or by law shall not constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict any further exercise of that or any other right or remedy.
- 47.2 No single or partial exercise of any right or remedy provided under this Grant Agreement or by law shall preclude or restrict the further exercise of that or any other right or remedy.
- 47.3 If any provision of this Grant Agreement, or any part of a provision of this Grant Agreement, is found to be illegal, invalid or unenforceable the remaining provisions or the remainder of the provision concerned shall continue in effect.

48 Remedies in the event of Inadequate Performance

- 48.1 Where a complaint is received or a problem indicated about the standard of Services or about the way any Services provided under this Grant Agreement have been delivered or any other matter connected with the performance of the Grant Agreement, then the Lead Commissioning Officer shall take all reasonable steps to ascertain whether the complaint is valid. If the Lead Commissioning Officer so decides, he may uphold the complaint, or take further action in accordance with the provisions of clause 32 of the Grant Agreement.
- 48.2 In the event that the Commissioner is of the reasonable opinion that there has been a material breach of the Grant Agreement by the Recipient, or the Recipient's performance of its obligations under the Grant Agreement has failed to meet the requirement set out in the Specification Schedule, then the Commissioner may, without prejudice to its rights under clause 32 of the Grant Agreement, do any of the following:
- (a) make such deduction from the Grant to be paid to the Recipient as the Commissioner shall reasonably determine to reflect sums paid or sums which would otherwise be payable in respect of such of the Services as the Recipient shall have failed to provide or performed inadequately;
 - (b) without terminating the Grant Agreement, itself provide or procure the provision of part of the Services until such time as the Recipient shall have demonstrated to the reasonable satisfaction of the Commissioner that the Recipient will be able to perform such part of the Services in accordance with the Agreement;
 - (c) without terminating the whole of the Grant Agreement, terminate the Grant Agreement in respect of part of the Services only (whereupon a corresponding reduction in the Grant shall be made) and thereafter itself provide or procure a third party to provide such part of the relevant Services; and/or
 - (d) terminate, in accordance with clause 32, the whole of the Grant Agreement.
- 48.3 The Commissioner may charge to the Recipient any cost reasonably incurred by the Commissioner and any reasonable administration costs in respect of the provision of such part of the relevant Services by the Commissioner or by a third party to the extent that such costs exceed the Grant which would otherwise have been payable to the Recipient for such part of the relevant Services.

48.4 If the Recipient fails to perform any of the Services to the reasonable satisfaction of the Commissioner and such failure is capable of remedy, then the Commissioner shall instruct the Recipient to remedy the failure and the Recipient shall at its own cost and expense remedy such failure (and any damage resulting from such failure) within 10 Working Days or such other period of time as the Commissioner may direct.

48.5 In the event that:

(a) the Recipient fails to comply with clause 48.4 above and the failure is materially adverse to the commercial interests of the Commissioner or prevent the Commissioner from discharging a statutory duty; or

(b) the Recipient persistently fails to comply with clause 48.4 above,

the Commissioner reserves the right to terminate the Grant Agreement by notice in writing with immediate effect.

48.6 The remedies of the Commissioner under this clause may be exercised successively in respect of any one or more failures by the Recipient.

49. Remedies Cumulative

Except as otherwise expressly provided by the Grant Agreement, all remedies available to either Party for breach of the Grant Agreement are cumulative and may be exercised concurrently or separately, and the exercise of any one remedy shall not be deemed an election of such remedy to the exclusion of other remedies

50. Third Parties

50.1 This Grant Agreement is made for the benefit of the parties to it and their successors and permitted assigns and is not intended to benefit, or be enforceable by, anyone else. For the avoidance of doubt, the provisions of the Contracts (Rights of Third Parties) Act 1999 are expressly excluded from this Grant Agreement.

51. Governing Law & General

51.1 This Grant Agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales.

51.2 The parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Grant Agreement or its subject matter or formation (including non-contractual disputes or claims).

51.3 This Grant Agreement may be executed in any number of counterparts and by the different parties on separate counterparts (which may be fax or electronic transmission copies), but shall not take effect until each party has executed and delivered at least one counterpart. Each counterpart when executed and delivered shall constitute an original, but all the counterparts shall together constitute one and the same instrument.

- 51.4 Each party shall pay its own costs and expenses in relation to the negotiation, preparation, execution, registration and performance of this Grant Agreement and the transactions and arrangements contemplated by this Grant Agreement.
- 51.5 This Grant Agreement constitutes the entire agreement and understanding between the parties relating to the transactions contemplated by or in connection with this Grant Agreement and the other matters referred to in this Grant Agreement and supersedes any other agreement or understanding (written or oral) between the parties or any of them relating to the same. Each party acknowledges and agrees that it does not rely on, and shall have no remedy in respect of, any promise, assurance, statement, warranty, undertaking or representation made (whether innocently or negligently) by any other party or any other person except as expressly set out in this Grant Agreement. Nothing in this Clause shall operate or be construed to limit or exclude any liability of any person for fraud, including fraudulent misrepresentation.
- 51.6 This Grant Agreement shall not create any partnership or joint venture between the Commissioner and the Recipient, nor any relationship of principal and agent, nor authorise any party to make or enter into any commitments for or on behalf of the other party.
- 51.7 The Recipient shall neither be relieved of its obligations to supply the Goods and/or Services in accordance with the terms of this Grant Agreement nor be entitled to an increase in the price as a result of:
- (a) a General Change in Law; or
 - (b) a Specific Change in Law where the effect of that Specific Change in Law on the Goods and/or Services is known at the Commencement Date whether by publication of a Bill, as part of a Government Departmental Consultation paper, a draft Statutory Instrument, a proposal in the Official Journal of the European Union or otherwise
- 51.8 If a specific change in law occurs or will occur during the grant period (other than those referred to in clause 51.7) the service provider shall notify the commissioner of the likely effects of that change, including:
- (a) whether there is any variation required to the goods and/or services, the price of this Grant Agreement and
 - (b) whether any relief from compliance with the Recipient's obligations is required, including any obligation to achieve any milestones or to meet any service level requirements at any time.
- 51.9 As soon as practicable after any notification in accordance with clause 51.8 the Parties shall discuss and agree the matters referred to in that clause and any ways in which the Recipient can mitigate the effect of the Specific Change of Law, including:
- (a) providing evidence that the Recipient has minimised any increase in costs or maximised any reduction in costs, including in respect of the costs of its sub-Contractor Recipients/Recipients;
 - (b) demonstrating that a foreseeable Specific Change in Law had been taken into account by the Recipient before it occurred;
 - (c) giving evidence as to how the Specific Change in Law has affected the cost of providing the Services; and


(d) demonstrating that any expenditure that has been avoided has been taken into account in amending the Grant.

51.10 Any increase in the Grant Agreement or relief from the Recipient's obligations agreed by the Parties pursuant to this clause 51 shall be implemented in accordance with clause 44.

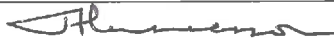
ACCEPTANCE OF GRANT

St Giles Trust accepts the offer of Grant contained in this Grant Agreement and agrees to comply with the terms and conditions of the Grant on which the offer is made.

On behalf of the Recipient - Authorised Representative

Signature:	
Name:	Nicky Park
Date:	22/02/18
Position:	Head of Prison Services

Signed on behalf of the Commissioner:

Signature:	
Name:	JOHN HUMMERSONE
Date:	23/2/18
Position:	CHIEF FINANCE OFFICER

Date of issue of Grant Agreement:

SCHEDULE 1 – THE PURPOSE

Purpose of the funding

In accordance with Section 143 of the Anti-social Behaviour, Crime and Policing Act 2014, the Commissioner, as the local policing body, has powers to provide or to commission:-

- (a) services that in the opinion of the local policing body will secure, or contribute to securing, crime and disorder reduction in the body's area;
- (b) services that are intended by the local policing body to help victims or witnesses of, or other persons affected by, offences and anti-social behaviour;**
- (c) services of a description specified in an order made by the Secretary of State.

A local policing body arranging for the provision of services under this section may make grants in connection with the arrangements.

A grant may be subject to any conditions (including conditions as to repayment) that the local policing body thinks appropriate.

The Commissioner therefore intends to make these grants in accordance with (b) above and more details are in Schedule 2.

SCHEDULE 2 – PROJECT DETAILS (DELIVERABLES/REPORTING)

St Giles Trust (SGT)

Recipient Information

As the lead partner SGT has built up a wealth of knowledge and expertise over 50 years which enables us to support over 20,000 SUs each year with housing, employment, health and family issues. As an organisation SGT have gained an all-round expertise and knowledge of working with and supporting vulnerable women. They have gained this knowledge from working with female SUs as part of a Through the Gate (TTG) model. SGT are currently based in 8 of the 12 female establishments, providing TTG support to those women with complex and multiple needs out of 3 prisons. Delivering female community services over 7 years SGT have established a clear understanding of the importance of the initial contact and 'first impressions' of the worker. Ensuring all staff has a good understanding of professionalism, boundaries and empathy to promote positive role models and engagement.

The NR5 project trading as Future Projects, a subcontracting supplier to SGT for the purposes of WONDER, deliver a holistic community-based support service, which is fully integrated in one of the most deprived communities in Norwich. WONDER will benefit from the wealth of knowledge and experience the Futures team have supporting local women with, not only personal and emotional support, but practical assistance such as health, housing, finance, welfare rights and benefits, criminal justice, employment and wellbeing which strengthens social networks, resilience and skills and to create social change activities include peer support/activity groups and a variety of supportive courses.

Norfolk Community Health and Care NHS Trust - City Reach, a subcontracting supplier to SGT for the purposes of WONDER, specialises in those engaging in risky sexual behaviours and sex work. WONDER will have access to the services they deliver from sexual health to pre and post-natal support. In addition supporting people staying in refuge/hostels or who are homeless or at risk of homelessness.

The City Reach staff will provide specific training to the WONDER + team (paid and volunteers) to increase their knowledge base and ensuring they have the appropriate skills set to support vulnerable women.

a) Purpose/Key Deliverables

The WONDER service is a Whole System Approach (WSA) to rehabilitating female offenders and supporting women at risk of offending, funded by the Ministry of Justice, Norfolk Police and Crime Commissioner, Norfolk County Council Public Health and the Norfolk and Suffolk Community Rehabilitation Company (NSCRC).

WONDER builds upon a twelve month pilot (known as 'WONDER' – Women Offenders in Norfolk Diversion, Engagement and Rehabilitation) which is currently underway and operating until 1 March 2018 in the Wymondham and Kings Lynn Police Investigation Centres (PICs). This is separately subject to an external evaluation, to be undertaken by Crest Advisory (UK) Ltd. (<http://crestadvisory.com/>).

This service specification is for a diversionary approach (whereby women given a conditional caution or other women who voluntarily self-refer to the scheme) and targeted intervention for qualifying female offenders, and women at risk of entering the Criminal Justice System (CJS). This should utilise a number of diversion points including (but not exclusively) Community Policing, Police Custody, District Council based multi-agency early help hubs, victim's services, health services and other help and support networks for vulnerable women. The outcome will be the delivery of a community based holistic system of gender specific assessment, referral and support to meet the complex needs of this vulnerable client group.

The service will target all women residing in Norfolk who meet the following criteria:

- Aged 18 years or over and residing in the Norfolk local authority area, or of no fixed abode, presenting in Norfolk and:
- Detention or attendance by appointment at Police Investigation Centres (PICs) in Wymondham, Kings Lynn, Aylsham, Great Yarmouth and Bury St Edmunds, or
- Engaging with Operational Policing Teams and/or agencies based in Early Help Hubs across the county, or
- In receipt of support from another statutory or voluntary agency, but requiring more specialist support in relation to offending behaviour or engagement with the criminal justice system.

The WONDER service fully integrates into the operation of WONDER from the 1st March 2018, onwards, ensuring a seamless continuation of service provision.

As defined in the bid specification document, it is expected that the scheme will work with around 40 women per month.

Key Deliverables

- Consider the implications of TUPE (Transfer of Undertakings (Protection of Employment) Regulations 2006: and how it may apply in this particular instance, to ensure a smooth and welcoming handover of staff.
- Continue to support and enable a warm handover of those service users participating in the scheme from 1st March 2018 when WONDER transitions to WONDER+
- Ensure the WONDER service is inclusive to all Women in Norfolk, by raising scheme profile in partnership with Norfolk Constabulary, Operational Policing Teams, District Council based multi-agency early help hubs, victims services, health services and other help and support networks for vulnerable women in the community for the purposes of facilitating the WONDER+ service.
- Liaise with and provide support to Norfolk Constabulary for service users referred to WONDER+ via Operational Policing Teams, District Council based multi-agency early help hubs, victim's services, health services and other help and support networks for

vulnerable women in the community for the purposes of facilitating the WONDER+ service.

- Liaise with the Norfolk Civil, Family, Magistrate and Crown Courts in order to manage the application of WONDER+ for service users self-referring from those routes.
- Liaise and work closely with the Norfolk NHS England Criminal Justice Liaison and Diversion programme currently operating in the Norfolk PICs and Norfolk Courts in order to avoid duplication, make best use of synergies and joint working opportunities, and compliment the respective roles of the two services.
- Engage with, and be an integral part of Operational Policing Teams, District Council based multi-agency early help hubs, victims services, health services and other help and support networks for vulnerable women in the community who has either committed an offence or is at risk of offending.
- Clearly and regularly communicate referral pathways and protocols to partner agencies.
- Provide feedback from service users, link workers and stakeholders, for example what have service users said worked well or did not work well? What have stakeholders said worked well or did not work well? What have the link workers said worked well or did not work well?
- Ensure project mobilisation plan is current with identified risks being communicated to commissioners where appropriate and addressed swiftly.
- Open the WONDER scheme to start receiving women by 1st March 2018.
- Operate the scheme until 17th December 2020.
- Ensure the WONDER scheme fully integrates the operation of WONDER from the 1st 2018 onwards, ensuring a seamless continuation of service provision.
- Receive onto the scheme women, and manage their circumstances, within the terms of the WONDER scheme, as per the process detailed in Appendix A, below.
- Raise the profile of the scheme by following a communications and marketing plan through a range of platforms; which could include leaflets, media appearances, published articles etc. all of which must incorporate the logos of the OPCCN as appropriate.
- The WONDER scheme fully integrates into the operation of WONDER from the 1st March 2018 onwards, ensuring a seamless continuation of service provision.
- Contribute to a reduction in re-offending of women participating in the WONDER scheme, by targeting those Women who re-appear at Wymondham, Kings Lynn, Bury St Edmunds, Aylsham and Great Yarmouth PIC's.
- Engage in pre court activities, by communicating with defence solicitors. Attend court appearance to provide support to WONDER client. Provide pre and post court advocacy and advice

b) Outputs

- Recruit 2.5 Link Workers to allow for flexibility and the ability to react to the needs and demands of SU's and the demographic spread of the service.
- Recruit a WONDER Co-ordinator to coordinate referrals and provide day to day point of contact and producing monthly, quarterly, yearly and end of project data for the purposes of grant monitoring and evaluation.
- Recruit a Senior Worker to provide regional floating support
- Recruit Volunteers from a range of backgrounds and locations to ensure WONDER provides diversity and coverage for the region.
- Collect and record data to enable adequate reporting to meet the requirements of OPCCN and Crest Analytics, including but not limited to:
 - For each woman, whether (a) in receipt of a conditional caution and referral to the WONDER project under the triage route, or (b) who voluntarily self-refers

and gives consent to be contacted by the WONDER project, the following information:

- Case data in relation to previous, relevant life course history
- Full name
- Date of Birth
- Ethnicity
- Nationality
- Religion
- Sexual Orientation
- Consider themselves to have a disability/long term health condition
- Relationship status
- Gender reassignment (pre or post gender reassignment)
- Referral route i.e. Community Policing, Police Custody, district council based multi-agency early help hubs, victims services, health services, other help and support networks for vulnerable women
- Victim of crime
- Community Rehabilitation Company client
- National Probation Service client
- Date of detention in the PIC
- Recorded offence(s)
- PNC / Athena ID
- Outcome (Conditional Caution, Adult Caution, etc.)
- Date Discharged from the PIC
- Whether Conditional Caution or Voluntary Self-Referral
- Contract start date
- Contract end date
- Date re-engagement with WONDER
- Dates of all contacts to and from the WONDER project by telephone, text, email etc.
- Date and location of initial meeting
- Date and location of subsequent meetings
- Date Nine Pathways to Rehabilitation review completed to incorporate:
 - Accommodation to identify and incorporate statutory homelessness
 - Finance, benefit & Debt
 - Education, Training and Employment
 - Substance misuse
 - Health
 - Attitudes, thinking and behaviour
 - Children and Families to include:
 - ❖ Parent/Carer
 - ❖ Children i.e. number of, pregnant, living with Mum or in care
 - ❖ Needs of children i.e. Truancy/poor school attendance, known to social services – in care or child protection plan
 - Women involved in sex work
 - Victims of rape, abuse or domestic violence
- Primary need identified
- Secondary need identified
- Date Personal Support Plan compiled

- Date Justices Outcomes Star first completed to incorporate:
 - Accommodation
 - Living skills and self-care
 - Mental health and well being
 - Friends and community
 - Relationships and family
 - Parenting and Caring
 - Drugs and alcohol
 - Positive use of time
 - Managing strong feelings
 - A crime – free life
 - Summary of identified needs
 - Summary of identified existing service interventions
 - Summary of new required service interventions
 - Dates re-engaged with existing service interventions
 - Dates referred to new service interventions
 - Length of engagement time with services
 - Type of service i.e. Counselling & Support, Health, Criminal Justice, Advice & Guidance, Welfare, Housing, Volunteering etc. and organisation i.e. statutory, voluntary/3rd sector, In house support, other services/support
 - Date completed Personal Support Plan
 - Date Justices Outcome Star updated – reviewed/closed, to include progress made by final assessment/end of engagement
 - Magistrate, Crown, Family and Civil Court activity i.e. recorded contacts with defence solicitors/probation officer, attendance during court appearance to support WONDER client and the provision of post court activity/advocacy and advice. Record court awards.
 - HMP Peterborough activity i.e. warm handover of service user into custody, maintaining contact with service user in custody and support through the gate
 - Date women self-disengaged from WONDER project
 - Date email sent to Norfolk Constabulary notifying of satisfactory or unsatisfactory completion of conditional caution, if relevant
- Using this data provide analytical reports of the following:
 - The number of women contacted within the 48 hour service standard, the number of women contacted outside of that standard and an explanation for that number
 - The number of women of both groups who fail to meet with the Wonder + Co-Ordinator at least once within three weeks of being released from the PIC
 - The total number of women under management at the end of each month, broken down by weeks of engagement
 - The number of women who disengage from the WONDER project each month
 - The number of women who complete their Personal Support Plans
 - Justice Outcome Star completions
- Undertake service user interviews and create case studies
- Undertake partner interviews and create case studies
- Undertake WONDER Link Worker interviews and create case studies
- Utilise User Voice to collect participant opinions and attitudes of the WONDER + scheme
- Make monthly data reports to OPCCN

- Make quarterly operational reports to OPCCN
- Make annual reports to OPCCN
- Make a scheme end report to OPCCN
- Provide audited quarterly accounts to OPCCN

c) Outcomes

The key outcomes measures to be achieved, as demonstrated by monitoring, are:

- Effective engagement of women with appropriate services to improve outcomes:
 - What needs to women have?
 - How many women have multiple/complex needs?
 - What services have women received/been referred to?
 - Did women engage with these services? How long for?
 - What progress was made against assessed need?
- Improved financial stability amongst women participating in the WONDER scheme as evidenced by outcome star analysis.
- Reduced homelessness and improved accommodation circumstances amongst women participating in the WONDER scheme as evidenced by outcome star analysis.
- Improved family and relationship circumstances amongst women participating in the WONDER scheme as evidenced by outcome star analysis.
- Reduced drug/alcohol dependency amongst women participating in the WONDER scheme as evidenced by outcome star analysis.
- Reduced worklessness amongst women participating in the WONDER scheme as evidenced by pathways to rehabilitation
- Improvements in the personal circumstances of women participating in the WONDER scheme as measured using their outcomes stars.
- Women in the WONDER project report improved health and wellbeing as evidenced by outcome star analysis.
- Evidence ongoing engagement with on street sex-workers amongst women participating in the WONDER scheme.
- Reduce individual vulnerability to victimisation of domestic and sexual abuse amongst women participating in the WONDER scheme.

d) Financial Information

- A total of £524,000 will be provided over a three year period, broken down across financial years as per (d) above.

e) An Financial Breakdown of budget for a three year service over four financial years

Financial Year Breakdown	2017/18	2018/19	2019/20	2020/2021
Grant Amount	£59,000	£188,400	£184,700	£92,000

An itemised breakdown of the budget will be required each quarter.

f) Reporting

- Quarterly grant monitoring meetings with the Recipients and senior partner representatives (CEO level) from St Giles Trust, Future Projects and City Reach or by invitation at the request of the OPCCN) will take place with OPCCN's, Head of Prevention and Rehabilitation. These will take place within a four week period after each quarterly report is received.
- Quarterly reports as detailed in point (b) above will be required and these should be provided by dates listed below:
- The recipient shall give permission to use aggregated data from performance reporting to comply with OPCCN corporate governance framework. This information will be used in the public domain.

PERIOD	Year 1 2018/19
Quarter 1 (Dec 17-Mar 18 Inc)	30 th April 2018
Quarter 2 (Apr-Jun 18 Inc)	31 st July 2018
Quarter 3 (Jul-Sept 18 Inc)	31 st October 2018
Quarter 4/Annual Report Dec 17-Dec 18 Inc)	31 st January 2019
	Year 2 2019/2020
Quarter 1 (Jan-Mar 19 Inc)	30 th April 2019
Quarter 2 (April-June 19 Inc)	31 st July 2019
Quarter 3 (July-Sept 19 Inc)	31 st October 2019
Quarter 4/Annual Report (Jan-Dec 19 Inc)	31 st January 2020
	Year 3 2020/21
Quarter 1 (Jan-Mar 20 Inc)	30 th April 2020
Quarter 2 (April-June 20 Inc)	31 st July 2020
Quarter 3 (Jul-Sept 20 Inc)	31 st October 2020
Quarter 4/Final Project Report (Jan-Dec 20 Inc)	31 st January 2021

and detailing :

- Items - Schedule 2 – Items b-e inclusive
- how the project is progressing
- any particular difficulties or successes
- any risks over and above those normally associated with this kind of project
- will need to demonstrate Project Spend against original application
- Year End financial information will need to demonstrate overall Project Spend against original application

g) Evaluation

Throughout the project lifespan, the Recipient will maintain contact and liaise with Crest Analytics Ltd on a regular basis (minimum quarterly basis after completion of Grant Monitoring Reports) in order to supply all quantitative and qualitative data necessary to allow completion of that organisation's external evaluation of the WONDER project.

The Recipient will work flexibly with Crest Analytics to provide data for evaluation of the project. Evaluation will be submitted and shared/disseminated with the Ministry of Justice, Public Health – Norfolk, and Norfolk and Suffolk Community Rehabilitation Company. It will be used by OPCCN and partners to inform learning, future best practice, policy and commissioning.

A full evaluation of the project will be completed by Crest Analytics Ltd incorporating (a) to (f) as above and:

- how the project went, i.e. lessons learned, dissemination of outcomes, good practice, partnership development
- how the target group benefited from your project/services (qualitative and quantitative information)
- any particular difficulties or successes
- Sustainability measures, how the work should be continued when the grant ends
- any other relevant information

A final presentation to partners with findings and evaluation will be delivered in 2021 and the Recipient and partners will be expected to co-produce and deliver with OPCCN.

SCHEDULE 3 – PAYMENT SCHEDULE

Financial Years	Year 1 2017/18	Year 2 2018/19	Year 3 2019/20	Year 4 2020/21
Dates Qtr 1		June £47,100	June £46,200	June £46,000
Dates Qtr 2		September £47,100	September £46,200	September £46,000
Dates Qtr 3		December £47,100	December £46,200	
Dates Qtr 4	In Advance By 31/3/18 £59,000	March £47,100	March £46,200	

Payments quoted are to nearest £100

Process for Requesting Payment

Payments will be made quarterly in advance (pending December 17- March 18 Inc) pending adherence to terms and conditions within this Grant Agreement, and an invoice must be submitted for each advance.

Your invoice **must include** our purchase order number. To obtain our purchase order number, please email Stephanie Stearman direct on stephanie.stearman@norfolk.pnn.police.uk. Please ensure your invoice states clearly the specific grant and period you are claiming funding for.

The last payment will be paid on invoice after Evaluation report of the project has been submitted and agreed.

For the Attention of Stephanie Stearman
Office of the Police and Crime Commissioner for Norfolk
Building 8
Jubilee House
Falconers Chase
Wymondham
Norfolk
NR18 0WW