



Telephone: 01953 424455

Date: 14 September 2026

Dear Member of Public

RE: Freedom of Information Request FOI/OPCCN/269

I am writing in connection with your email dated 27 August 2026, in which you requested the following information:

I am making a formal request for information under the Freedom of Information Act 2000 from the OPCCN.

In this article <https://www.northernorfolknews.co.uk/news/26496553.norfolk-police-looking-scrap-gender-fluid-warrant-cards/> Mr Sutton is quoted as having said: "I share the concerns expressed to me by so many Norfolk residents and elected officials that the practice of issuing dual warrant cards to gender-fluid officers not only presented a security risk but also did little to enhance the reputation of the constabulary or the dignity of the office of constable."

The information I require is:

1. How many Norfolk residents have raised the issue of dual warrant cards being issued to gender-fluid officers as a potential security risk to the PCC and in what time period? Is this information auditable?
2. How many elected officials have raised the issue of dual warrant cards being issued to gender-fluid officers as a potential security risk to the PCC and in what time period? Is this information auditable?
3. How many of the residents or officials have then linked the matter to reducing the reputation of the Constabulary or impairing the dignity of the office of Constable?
4. When did the PCC first become aware of the policy and when did he first learn that there are no gender-fluid officers with dual warrant cards?

I have reviewed our records and can advise the following:

1. Four members of public wrote into the Office of the Police and Crime Commissioner for Norfolk (OPCCN) regarding or questioning the use of duel warrant cards, however the content varied and none mentioned the warrant cards being a potential security risk specifically. These were received over a period of three days – the 25th, 26th and 27th August. This is auditable.
2. No information held.
3. Of the four pieces of correspondence the OPCCN holds, two linked the matter to reducing the reputation of the Constabulary.
4. The PCC became aware of these in August 2026.

Yours sincerely

Office of the Police and Crime Commissioner for Norfolk

Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write within 40 calendar days of the date of the response to:

Mark Stokes
Chief Executive
Office of the Police and Crime Commissioner for Norfolk
Building 7
Falconers Chase
Wymondham
Norfolk
NR18 0WW

Telephone: 01953 424455

Email: opccn@norfolk.police.uk

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request, or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Office recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe, we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at www.ico.org.uk