

Reply to: Leah Smith
Telephone: 01953 424455
Date: 18 June 2025

Dear Member of public,

RE: Freedom of Information Request FOI/OPCCN/253

I am writing in connection with your email dated 11 June 2025, in which you requested the following information:

"I am writing to request the following under the Freedom of Information Act, regarding the use of risk assessment checklists in domestic abuse and related services provided or commissioned by your organisation:

- 1. Is it a standard provision or requirement in contracts with third-party providers of relevant services (e.g. domestic abuse services, victim support), for them to use the DASH risk assessment checklist as part of their service?**
- 2. Is it a standard provision or requirement in contracts with third-party providers of relevant services, for them to use the DARA risk assessment checklist?**

If the answer to any of the above is more complicated than a "yes/no", please provide a short explanation."

I have reviewed our records and can advise the following:

1. Medium and High-Risk Domestic Abuse County Service - Yes, the service uses a DASH risk assessment as their safety planning and assessment tool. This service is called NiDAS, Norfolk Independent Domestic Abuse Service.
Standard Risk Domestic Abuse County Service (this is currently incorporated in the Norfolk and Suffolk Victim Care Service) – Yes, the service uses a DASH risk assessment as their safety planning and assessment tool.
2. No - it is not a standard provision or a requirement in contracts with third-party providers of relevant services, for them to use the DARA risk assessment checklist.

Yours sincerely

L. Smith

Leah Smith

Complaints and Compliance Manager and FOI Decision Maker
Office of the Police and Crime Commissioner for Norfolk

Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write within 40 days of the date of the response to:

Mark Stokes
Chief Executive
Office of the Police and Crime Commissioner for Norfolk
Building 7
Falconers Chase
Wymondham
Norfolk
NR18 0WW

Telephone: 01953 424455

Email: opccn@norfolk.police.uk

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request, or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Office recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe, we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at www.ico.org.uk