



**Reply to:** Leah Smith  
**Telephone:** 01953 424455  
**Date:** 05 November 2024

Dear Member of Public,

## **RE: Freedom of Information Request FOI/OPCCN/245**

I am writing in connection with your email dated 30 October 2024, in which you requested the following information:

***"Does the Office of the Police and Crime Commissioner current fund any support services for victims of non-criminal anti-social behaviour in the police force area?"***

***If yes, please can you provide details of the service commissioned, including the funding provided and how many victims were supported last year."***

I have reviewed our records and can advise the following:

The Office of the Police and Crime Commissioner for Norfolk (OPCCN) does currently fund support services for victims of non-criminal anti-social behaviour (ASB).

- Details of the service commissioned including the funding provided:
  - OPCCN fund Norwich City Council to provide an ASB Officer pilot project to develop a physical presence in Norwich City centre and sub-urban hotspots to support public and businesses. High visibility approach boosting the confidence of local businesses, acting as a deterrent to those who commit criminal acts and who commit anti-social behaviour. The ASB Officer would engage with residents, businesses and visitors on community safety and crime prevention working closely with the Police and health/mental health/ambulance services and the Council's Antisocial Behaviour Team. More details available here: [DN 28 Safer Streets Fund 5](#)
- Funding provided:
  - £61633
- Victims supported last year:

- The ASB officer was not in place until October 2024 so this information is not available.
- Details of the service commissioned including the funding provided:
  - Thetford ASB Wardens. Pilot project to develop a physical presence in Thetford Town centre and riverside area hotspots to support the public and businesses. More details available here: [DN 28 Safer Streets Fund 5](#)
- Funding provided:
  - £66,000
- Victims supported last year:
  - The Wardens were not in place until April 2024 so this information is not available.

Yours sincerely

L. Smith

Leah Smith

Complaints and Compliance Manager and FOI Decision Maker  
Office of the Police and Crime Commissioner for Norfolk

## Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write within 40 days of the date of the response to:

Mark Stokes  
Chief Executive  
Office of the Police and Crime Commissioner for Norfolk  
Building 7  
Falconers Chase  
Wymondham  
Norfolk  
NR18 0WW

**Telephone:** 01953 424455

**Email:** [opccn@norfolk.police.uk](mailto:opccn@norfolk.police.uk)

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request, or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Office recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe, we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of Information Act. Details of how to contact the Information Commissioner's Office can be found at [www.ico.org.uk](http://www.ico.org.uk)