



Reply to: Leah Smith
Telephone: 01953 423506
Date: 12 December 2023

Dear Member of Public,

RE: Freedom of Information Request FOI/OPCCN/228

I am writing in connection with your email dated 25 July 2023, in which you requested the following information:

- “ 1. Name of organisation SIRO (Senior Information Risk Owner) or similar post (Chief Information Governance Officer etc), or responsible person for SIRO duties.**
- 2. Contact email of person named in request No. 1.**
 - 3. Name of organisation DPO (Data Protection Officer) or responsible person for DPO duties.**
 - 4. Contact email of DPO.**
 - 7. Have you appointed, or do you plan on appointing or delegating the position of IAO to any employees?**
 - 8. Whom is responsible for the leading IAO structure, I.E. the SIRO/‘Lead’ IAO/Head of Governance/Head of Corporate Services etc.?**
 - 9. Whom is responsible for reviewing and implementing any training needs for the IAO’s? (A job title is fine)**
 - 10. Spend on external IAO training over the past 5 years, per year (financial year), or is the training delivered internally (if at all)?**
 - 11. Are you or have you considered becoming ISO 27001 compliant or certified?**
 - 12. Following on from Q11, If so whom is/would be responsible for implementation or exploration of ISO 27001? (as in, the person/job title)”**

I have reviewed our records and can advise the following:

Section 21 of the Freedom of Information Act exempts the Office of the Police and Crime Commissioner from having to provide you with this information because it is already reasonably accessible. This information has been previously requested. The response can be found here: [FOI-186-Response-Letter-For-Website.pdf \(norfolk-pcc.gov.uk\)](#)

Yours sincerely

L. Smith

Leah Smith

Complaints and Compliance Manager and FOI Decision Maker

Office of the Police and Crime Commissioner for Norfolk

Internal Review

If you think we have not supplied information in accordance with Section 1 (the General Right of Access) of the Freedom of Information Act 2000, or you are dissatisfied with the way in which your request has been handled, then you should write within 40 days of the date of the response to:

Mark Stokes

Chief Executive

Office of the Police and Crime Commissioner for Norfolk

Building 7

Falconers Chase

Wymondham

Norfolk

NR18 0WW

Telephone: 01953 424455

Email: opccn@norfolk.police.uk

If you are dissatisfied in any way with our response or the way we have handled your request, you can contact us by phone, email or in writing. We may, in the first instance, try and resolve your complaint informally. However, at any stage you can request, or we may decide to treat your complaint formally under our internal review process.

An internal review is conducted by the Chief Executive who will review the request and response, taking account of your complaint(s), and will respond in writing as soon as possible. The Information Commissioner's Office recommends that a response should be made in 20 working days. If we are unable to respond in this timeframe, we will inform you and provide a date by which you should expect to receive our response.

If, after the internal review, you remain dissatisfied then you can complain to the Information Commissioner's Office, the government regulator for the Freedom of

Information Act. Details of how to contact the Information Commissioner's Office can be found at www.ico.org.uk