



### Super-complaint investigation: force response to report recommendations

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| <b>To</b>                    | All police and crime commissioners (PCCs)   |
| <b>Date sent</b>             | <b>28 June 2022</b>   |
| <b>Deadline for response</b> | <b>25 August 2022</b> (56 days after the intended publication of the super-complaint report – due 01/06/22)   |
| <b>Report name</b>           | 'Police Perpetrated Domestic Abuse: report on the Centre for Women's Justice super-complaint'<br>The report is due to be published and <a href="#">available online</a> from 12.00 (midday) on Thursday 30 June 2022. |

We (the College of Policing, HMICFRS and the IOPC) have completed a super-complaint investigation on the topic of 'police perpetrated domestic abuse' (PPDA). Our investigation was responding to a super-complaint submitted by the Centre for Women's Justice in March 2020. We have made a recommendation for all police and crime commissioners as described below.

We are asking that PCCs respond within 56 days (**by 25 August 2022**) to say whether they accept the recommendation. To respond, please complete this form and send it to the Association of Police and Crime Commissioners (APCC) emailing Ella Thomas: [ella.thomas@apccs.police.uk](mailto:ella.thomas@apccs.police.uk)

The APCC is collating responses from all PCCs on our behalf. We will publish a summary of how PCCs respond on the [super-complaint pages](#) on the .gov.uk website.

| Rec | Recommendation detail  | Do you accept?  | Details, to include<br>a) Brief description of intended action to be taken/ already taken,<br>b) reason for no action, or<br>c) reason not accepted.   |
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| 3a  | <p>PCCs, MoJ and chief constables should make sure their provision of domestic abuse support services and guidance is capable of meeting the specific needs of all non-police and police victims of PPDA.</p> <p>For PCCs, this should include the following:</p> <ul style="list-style-type: none"> <li>PCCs considering whether local services are capable of dealing with the specific risks and vulnerabilities of PPDA victims and supporting them when engaging with the police complaints and disciplinary system.</li> </ul> | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <p>The Norfolk PCC accepts in principle. However, the PCC in Norfolk does not commission or have governance oversight of all domestic abuse (DA) services, which range from service in schools to community-based support service and accommodation-based support. Therefore, consideration can only be given to ensuring those services directly commissioned can deal with the risks and vulnerabilities of PPDA victims. A review of policy and practice and appropriate revisions will ensure this is addressed properly.</p> <p><u>Norfolk Integrated Domestic Abuse Service (NIDAS) – Supporting High and Medium Risk DA Cases:</u></p> <p>In regards of responding to the needs of victims of PPDA, this service has processes in place which have already been tested:</p> <ul style="list-style-type: none"> <li>All staff have an awareness of the unique barriers victims face. This is part of their overall specialist training as well ongoing professional development and supervision.</li> <li>All cases will come from one central place and Seniors within these teams will be made aware of these cases.</li> <li>To have assurance, the Senior workers will directly hold all cases of PPDA.</li> </ul> |

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|  |  | <ul style="list-style-type: none"> <li>• As the service is Countywide, there is a consideration for a Senior from outside of the district where Victim and Perpetrator are based, to case manage. This will assure anonymity for the staff as well as not adding any further risk to the victim.</li> <li>• The response to PPDA will be written into the staff handbooks so all staff have this awareness and provides a consistent and standardised approach.</li> </ul> <p><u>Norfolk and Suffolk Victim Care – Supporting Standard Risk DA Cases:</u></p> <ul style="list-style-type: none"> <li>• All DA staff have DASH training in their induction training. This assures us staff are aware of risk identification, assessment, and management.</li> <li>• The service works closely with our Police Force so assurances are made their information sharing systems can be anonymous. This means no police officer can see any live data on a victim unless requested.</li> <li>• Staff have the option to ask counterparts in the accompanying County to case manage victims of PPDA if required. This assures safety to staff and the victim.</li> <li>• All victim support referrals go direct to the worker. In response to this, the service will now develop a procedure where staff will talk over any cases of PPDA with their line manager before proceeding. This assures all risks and threats are talked through and understood.</li> </ul> |
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